

ITALIAN ESPRESSO COFFEE MACHINES SINCE 1947
ELEKTRA is a brand of VEA GROUP S.P.A.

## **EVOK**

# Professional coffee machines 2GR HIGH/MILKER - 3GR HIGH/MILKER



EN

**USER MANUAL** 





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#### 1. INTRODUCTION

#### 1.1 Manufacturer identification data

THE MANUFACTURER:

**VEA GROUP S.P.A.** 

#### **OPERATIONAL FACILITIES:**

VEA GROUP S.P.A.

Via Industriale, 1 - 24040 Chignolo d'Isola (BG) Italy Tel: +39 035 4949555 info@veagroup.com veagroup.com



#### **WARNING:**

It is necessary for the user to read first the Quick Guide supplied with the machine

#### 1.2 Other addresses:

#### **CARIMALI SERVICES**

All machine manuals are available for download in the reserved area in: https://service.vea.ventures/it service@carimali.com

#### **CARIMALI ITALIA**

Via De Gasperi 17/19, 20020 Lainate (MI) Italy Tel: +39 02 9374740 italia@carimali.com carimalitalia.com

#### **CARIMALI CHINA**

1801 Pangjin RD, Building T2, Wujiang Suzhou China 215200 Tel: +86 0512-63199566 suzhou.catering@carimali.com carimalichina.com



#### **WARNING:**

It is necessary for the user to read first the Quick Guide supplied with the machine



#### 1.3 Recipients



USER

Person assigned to basic machine operation and cleaning. This manual is an essential component for using the machine. It is intended for the end user and contains instructions and information on how to use the machine safely. However, reading this manual does not exempt the recipients from reading, carefully and in full, all the instructions provided together with the machine and available on the manufacturer's official website https://elektracoffee.com/ , after registering in the customer area.



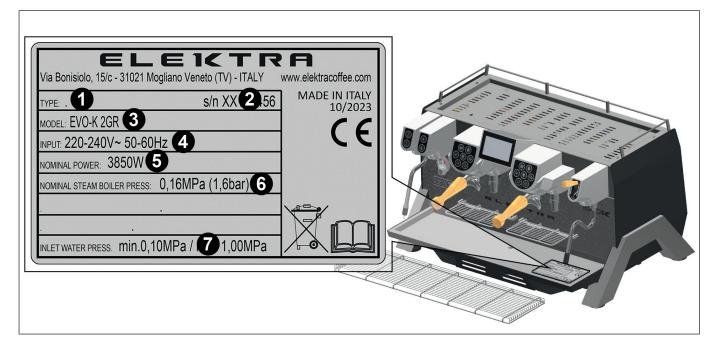
#### 1.4 Machine identification data and nameplates

Each machine is identified by a CE plate placed under the base on which the reference data of the same are indelibly written. These reference data must always be provided when communicating with the manufacturer or service centres.



#### **IMPORTANT:**

The nameplate must not be removed for any reason, under penalty of forfeiture of the guarantee and the unavailability of spare parts, which cannot be identified.



1	Туре	5	Nominal power
2	Serial number	6	Nominal steam boiler press
3	Model	7	Inlet water press
4	Input		

#### 1.5 Purpose of this manual

The present manual was drafted to provide the user with all the information necessary to use the machine correctly, highlighting the residual risks and also those deriving from an incorrect use. This manual is integral part of the machine

it is supplied with and must be carefully stored. As this manual refers to different models, the pictures contained in it are to be considered purely indicative. Some of them may show details or particulars which are slightly different from those of the product in your possession, without however changing the essential information. The manufacturer reserves the right to update this manual without prior notice should it be deemed necessary.

#### 1.6 Safety warnings

To ensure a correct and safe use of the product it is necessary to follow the indications contained in the **Quick Guide** supplied together with the machine.

The manufacturer is not responsible for any damage resulting from failure to observe the warnings contained in this manual.



#### 1.7 Symbols



**HAZARD:** 

Indicates situations of severe danger that can seriously endanger the health and safety of individuals.



WARNING:

Indicates the need to take appropriate action so as not to endanger the health and safety of individuals and not to cause damage to the machine or the environment.



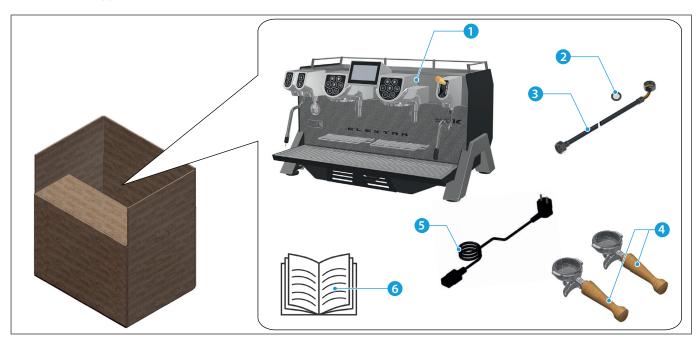
IMPORTANT:

Indicates technical information of particular importance that should not be ignored.

#### 1.8 Packaging contents

Check the integrity of:

- External and internal packaging;
- External and internal machine parts;
- · Accessories supplied.



1	Machine	4	Filter holder
2	Water supply tube filter	5	Power supply cable
3	Water supply tube	6	Quick Guide





#### 2. INTENDED USE

EVOK is a professional machine designed and built only and exclusively to dispense:

- Coffee
- Cappuccino
- Milk
- Steam
- · Hot water

The machine is intended for professional use, such as:

- Refreshment areas in shops
- Refreshment areas in offices
- · Refreshment areas in other environments
- Holiday farms
- Hotel / Motels
- Bed & Breakfast



**WARNING:** 

The machine is not intended for outdoor use.



#### **IMPORTANT:**

Any liability that may arise from the incorrect use of the machine, or in any case from a use that is different from the instructions given in this manual, shall not be accepted, in particular if the instructions for use, maintenance and cleaning of the machine are not observed, which may lead to poor hygienic conditions.

The use of products/materials other than those specified by the manufacturer, which may result in damage to the machine and in situations of danger for the user and/or persons in the vicinity of the machine, shall be considered incorrect and improper.



**IMPORTANT:** 

Any improper use automatically invalidates the warranty and exempts the manufacturer from any liability for damage to persons, property or animals.

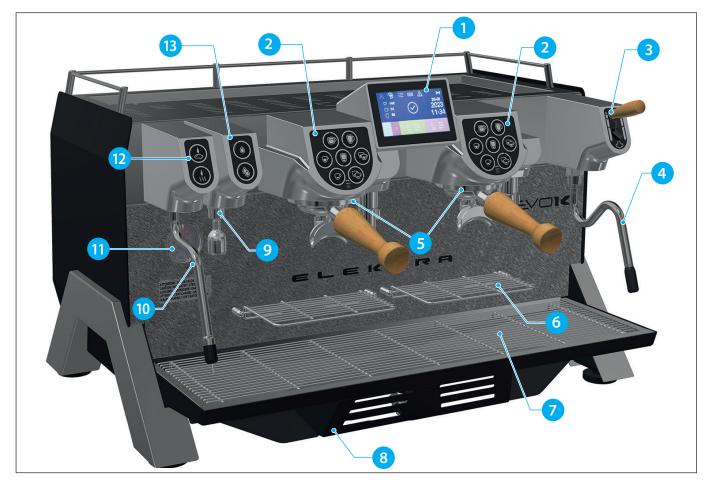




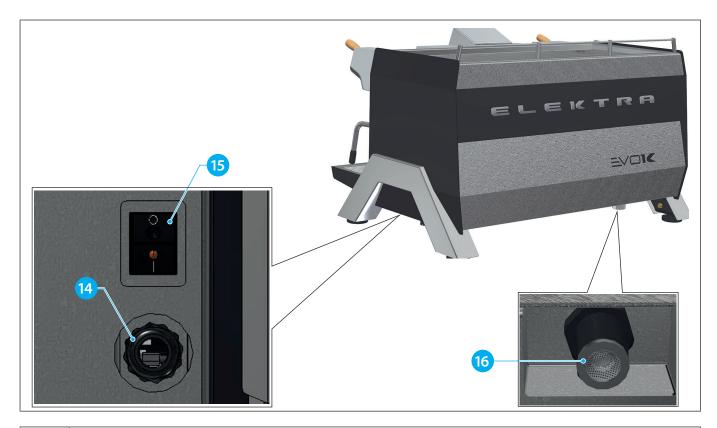
#### 3. DESCRIPTION OF THE MACHINE

The ELEKTRA EVOK machine is a professional machine for the dispensing of coffee, but also of cappuccino, milk and hot water. The main components are listed below.

#### 3.1 Outer components



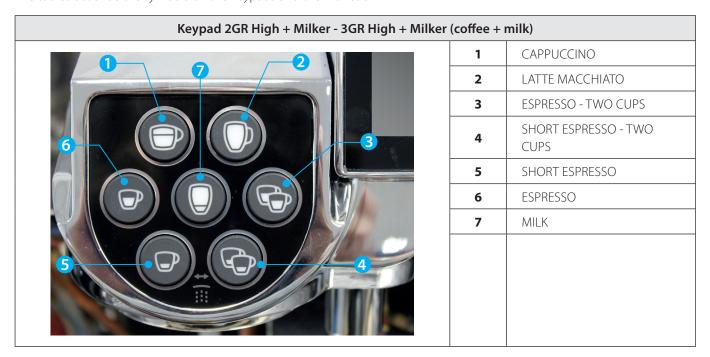
1	Display	8	Water discharge
2	Dispensing keypad	9	Hot water wand
3	Steam dispensing lever	10	Barista wand
4	Steam wand	11	Water/steam pressure gauge
5	Coffee group head	12	Barista wand dispensing keypad
6	Cup holder	13	Hot water keypad
7	Liquid collection tray		



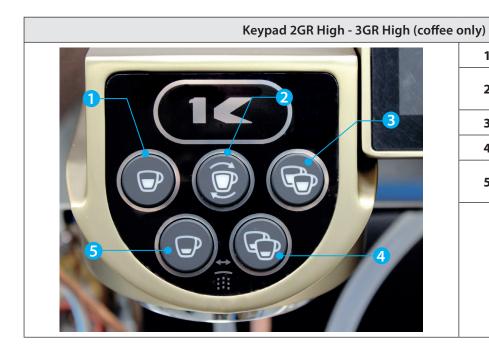
14	Power supply input
15	Machine switch 0/1
16	Water mains

#### 3.2 Function of dispensing buttons

The tables describe the symbols on the keypads and their function







oniy)		
1	ESPRESSO	
2 CONTINUOUS COFFEE DIS- PENSING		
3	ESPRESSO - TWO CUPS	
4	SHORT ESPRESSO	
5	SHORT ESPRESSO - TWO CUPS	



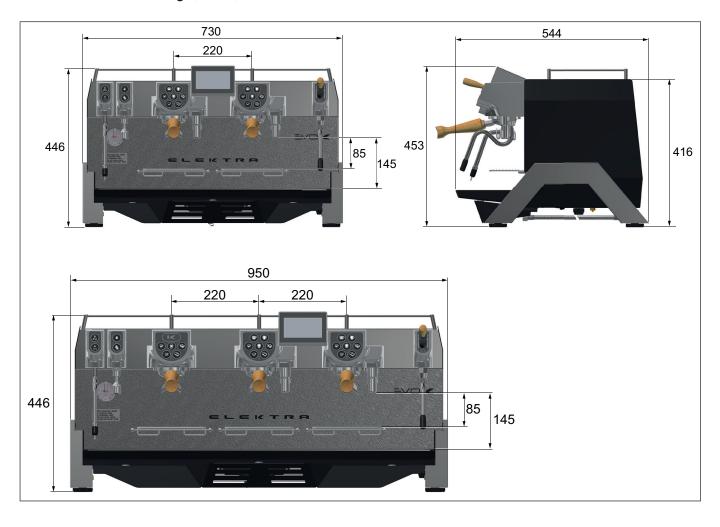


LEVERS AND STEAM DISPENSING BUTTONS				
1	HOT WATER	4	STEAM (BARISTA WAND if present)	
2	DOUBLE HOT WATER	5	STEAM LEVER	
3	STEAM FOR MILK FROTHING (BARISTA WAND if present)			



#### 3.3 Technical Data

#### 3.3.1 Dimensional drawings (in mm)





#### 3.3.2 Table of technical data

Description	2GR HIGH	2GR HIGH + MILK- ER	3GR HIGH	3GR HIGH + MILK- ER
DIMENSIONS	730x450x580 mm (LxHxP)	730x450x580 mm (LxHxP)	950x450x580 (LxHxP)	950x450x580 (LxHxP)
NET WEIGHT	62 Kg	64 Kg	78 Kg	80 Kg
HEIGHT OF THE WORKING AREA	145 mm	145 mm	145 mm	145 mm
GROUP - NO. OF SE- LECTION BUTTONS	5	7	5	7
PROGRAMMING DIS- PLAY	Graphic - 4,3"	Graphic - 4,3"	Graphic - 4,3"	Graphic - 4,3"
BOILER CAPACITY	111	111	161	161
BOILER POWER RE- SISTANCE	2800 o 3500W (MONO), 4500W (TRI)	2800 o 3500W (MONO), 4500W (TRI)	4000W (MONO), 6000W (TRI)	4000W (MONO), 6000W (TRI)
PROTECTION OF BOILER RESISTANCE	Resettable bulb thermostat	Resettable bulb thermostat	Resettable bulb thermostat	Resettable bulb thermostat
GAUGE	1 Double scale	1 Double scale	1 Double scale	1 Double scale
VOLTAGE SUPPLY	Single-phase (200V 1Ph 50/60Hz, 220÷240V 1Ph 50/60HZ)	Single-phase (200V 1Ph 50/60Hz, 220÷240V 1Ph 50/60HZ)	Single-phase (200V 1Ph 50/60Hz, 220÷240V 1Ph 50/60HZ)	Single-phase (200V 1Ph 50/60Hz, 220÷240V 1Ph 50/60HZ)
	Three-phase (400 3Ph+N 50/60 Hz)".			
VOLTAGE CONTROL UNITS	24Vdc	24Vdc	24Vdc	24Vdc





#### 4. INSTRUCTIONS FOR USE



#### WARNING:

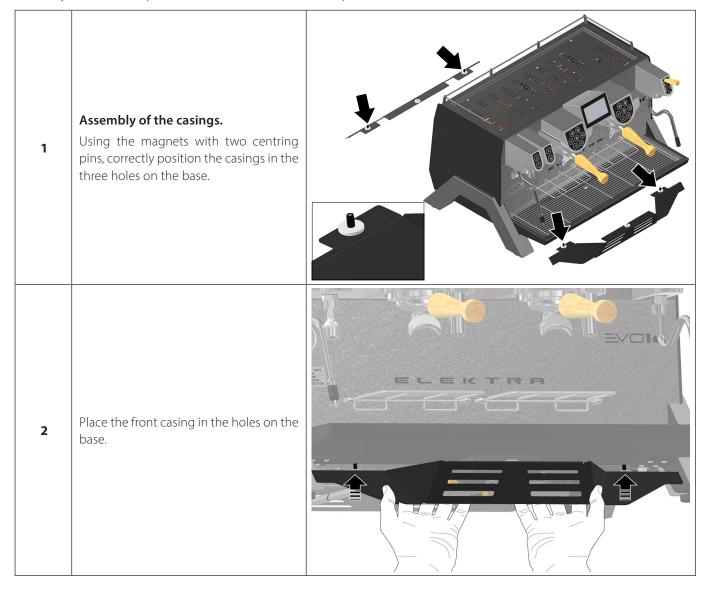
- Make sure that the machine has been installed by qualified technical personnel;
- Make sure that the power supply cable is connected;
- Make sure that the hose is connected and the water tap is open;
- For positioning refer to the Quick Guide supplied with the machine

#### 4.1 Base casing

Before installing the hydraulic/electrical power supply, remove the base covers, if present.

The covers can be removed or added at any time, depending on the user's needs.

Assembly or removal requires no screws or tools. Follow the procedure.

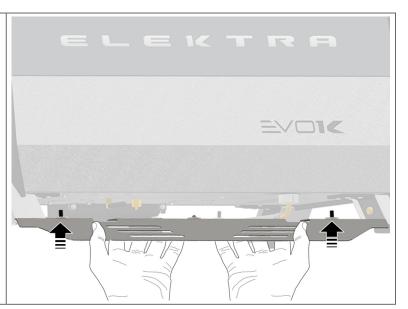




Place the rear cover in the holes on the base.

3

To remove the covers, simply detach them from their seats.





#### 4.2 Connection to the water mains

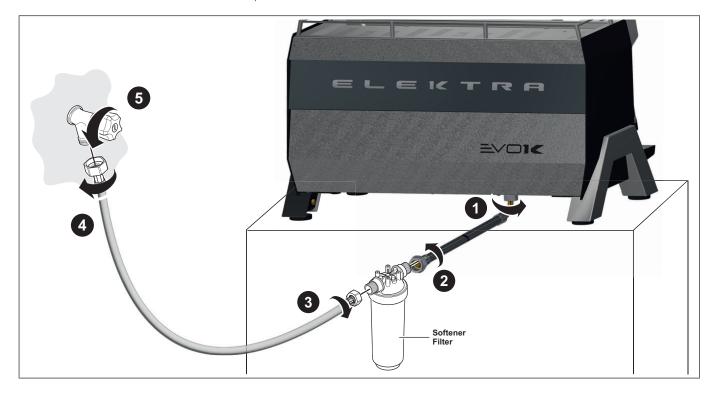


#### **IMPORTANT:**

The mains water pressure must be between 0.1 Mpa (1 Bar) and 1.0 Mpa (10 Bar); if this is not the case a qualified technician must fit a pressure reducer.

To prevent damages to the hydraulic system, the optimal range of the water hardness supplied to the machine by the water mains must be between 7 and 10 French Degrees (4 and 6 German Degrees).

- For the correct use of the machine, it is essential for the customer to install an external Softener Filter with a water check valve system.
- Use only the supply tube supplied with the machine, connecting one end to the machine inlet solenoid valve and the other to the softener filter outlet. Take care not to crush the tube.
- Connect the softener filter to the water tap.





#### 4.3 Connection to the power mains

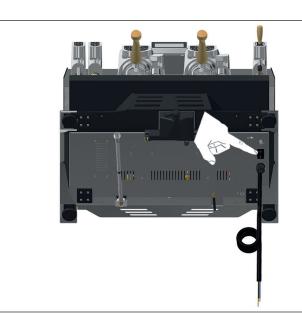


#### **WARNING:**

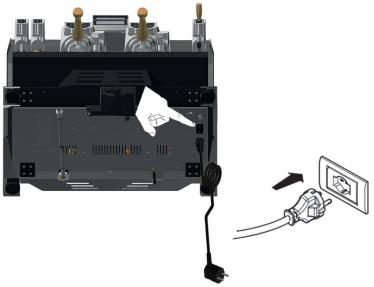
The connection to the electricity mains must be made by a qualified technician in compliance with current regulations. The technician must make sure that the electrical system is properly connected to the earthing system and that the line voltage and frequency correspond to the data shown on the identification plate. Incorrect power supply voltages can cause serious damage to the system and to the machine. The Manufacturer shall not be held responsible for any damage caused if the above instructions are not followed or if the system is not connected to the earthing system.

Depending on the configuration, the machine features:

An output cable without a socket to be connected directly to the electrical panel, making sure that the connection point incorporates an appropriately sized omnipolar disconnecting device (see plate data).



An output cable with a Schuko-type socket to be connected directly to the user's power supply.



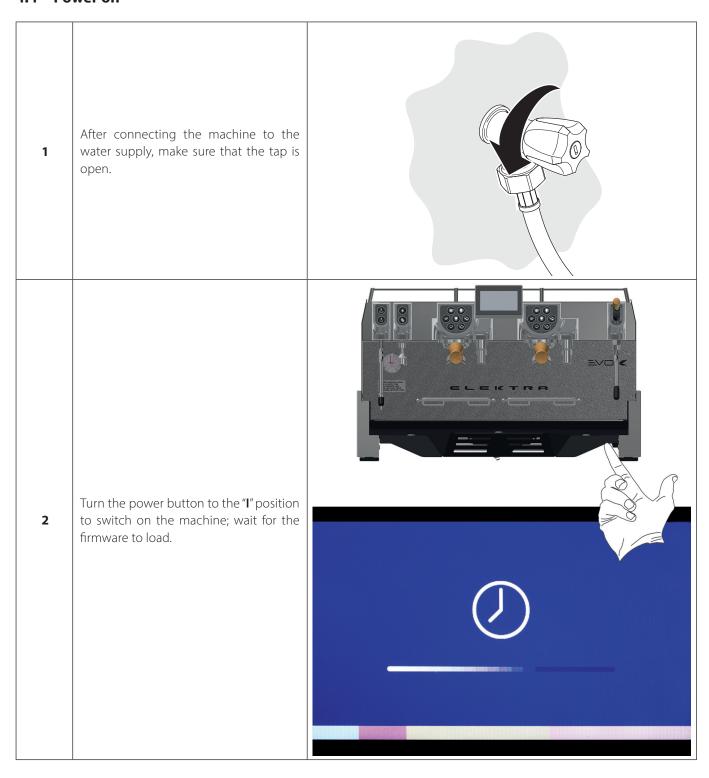


#### ATTENTION:

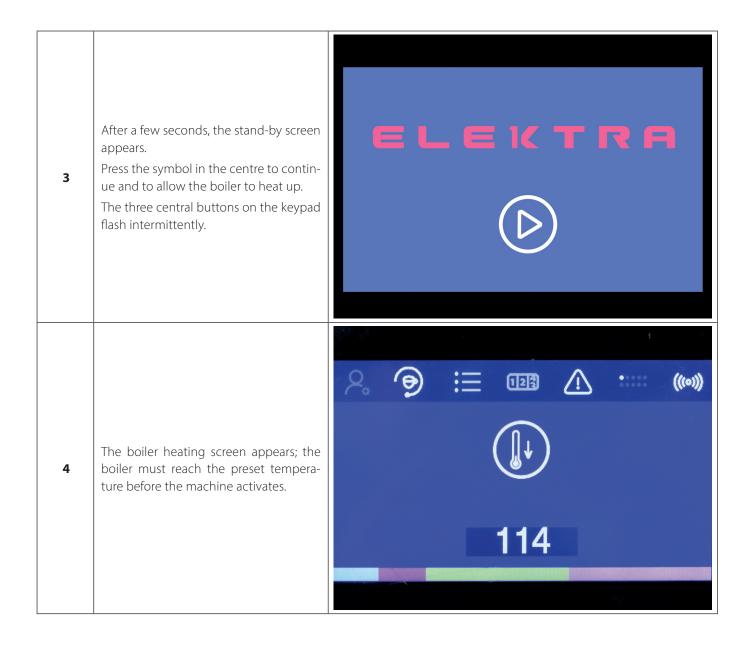
For both types, always remember to turn off the machine via the main switch before making the connection.

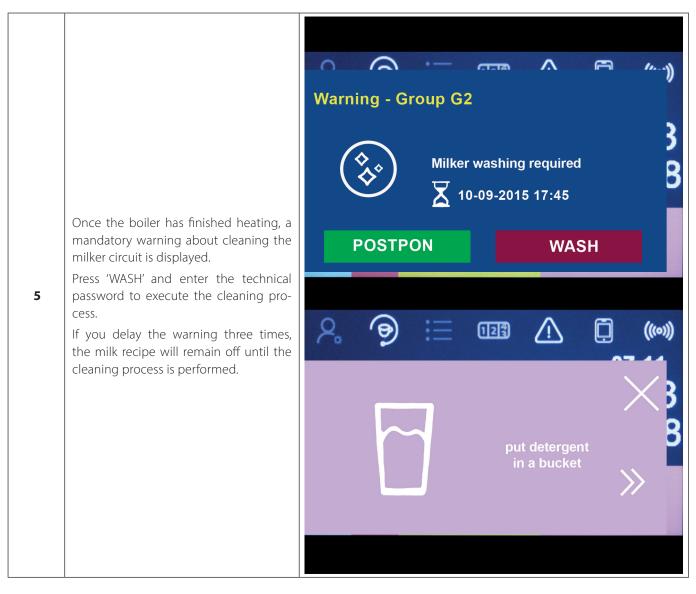


#### 4.4 Power on











IMPORTANT:

It is recommended to carry out the wash at the first start-up.



When completed, the Home screen appears. The machine is ready for dispensing.

When completed, the Home screen appears. The machine is ready for dispensing.



#### 4.4.1 Description of symbols on Home page

The Touch display allows the user to enter some machine modification menus by pressing the icons displayed.

The example shows the one with the maximum display (Expert), interchangeable with the Basic version. The selection can be made only after entering a technician level password.



1	User settings	7	Group head 2 temporary modification
2	Current dispensing status	8	Group head 1 temporary modification
3	Drink counters	9	Barista wand and water indicators
4	Alarm history	10	Grouped Coffee - Coffee+Milk - Milk counters
5	QR codes for WiFi connection	11	Date/time
6	Telemetry connection status	12	Error icon





#### **User settings**

Access to machine setting modifications with password.



#### **Drink counters**

In this form, scroll through the group heads to read the number of times each drink has been dispensed.

To reset the counters, a technician level password is required.



#### **Alarms history**

In this form it is possible to view the list of all alarms that have appeared on the display.

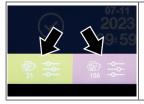
These errors appear in three colarations:

- White: error returned
- Yellow: warning
- Red: critical error



#### OR codes for WiFi connection

This form allows you to quickly acquire the connection address and browser address for remote access on your Smartphone or another device with a WiFi connection; see also paragraph "4.11 Remote control" on page 61.



#### Group head 1-2 temporary modification

By accessing these forms, it is possible to change the recipe without saving the change, which is only used for the current dispensing operation; see also paragraph "4.7 Temporary change in drink dispensing" on page 34.



#### **Telemetry connection status**

Telemetry data, the network name, connection status etc. can be seen.

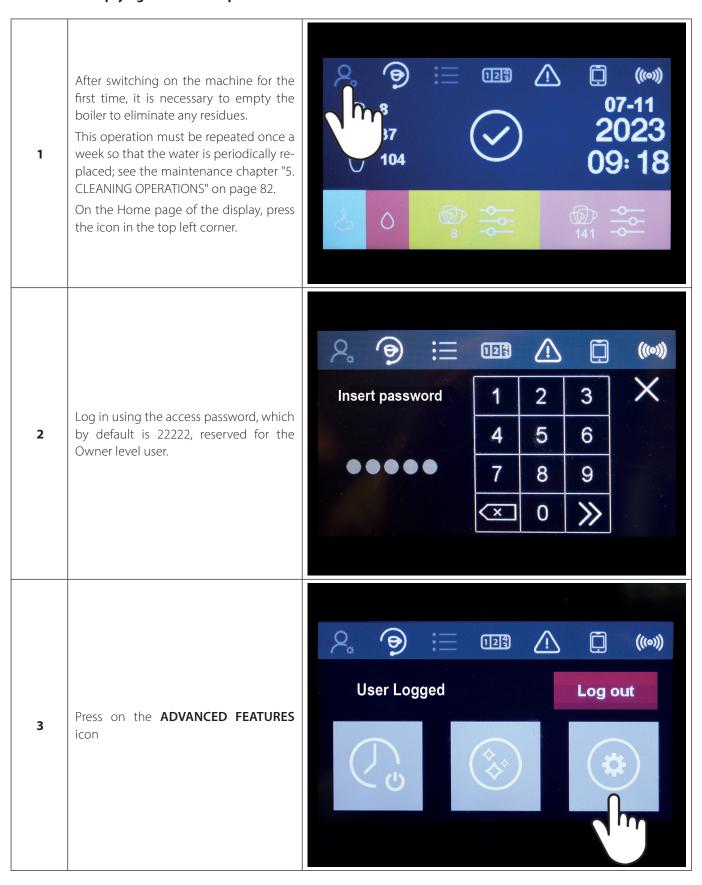


#### Error detail

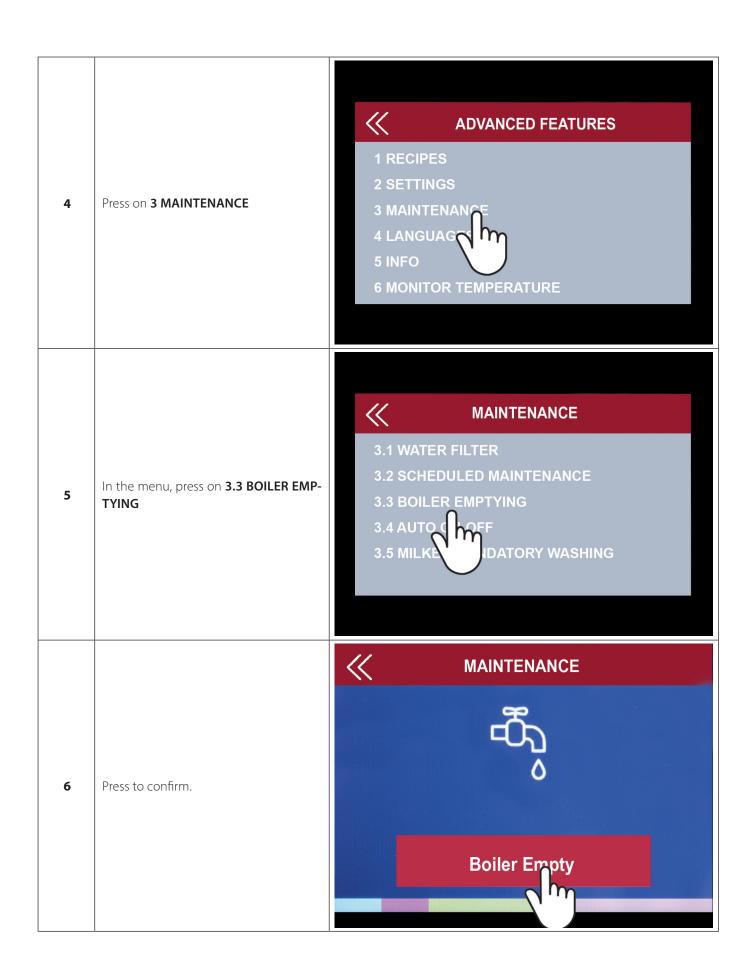
By accessing to this form, you can view the error in progress.



#### 4.4.2 Boiler emptying at first start-up

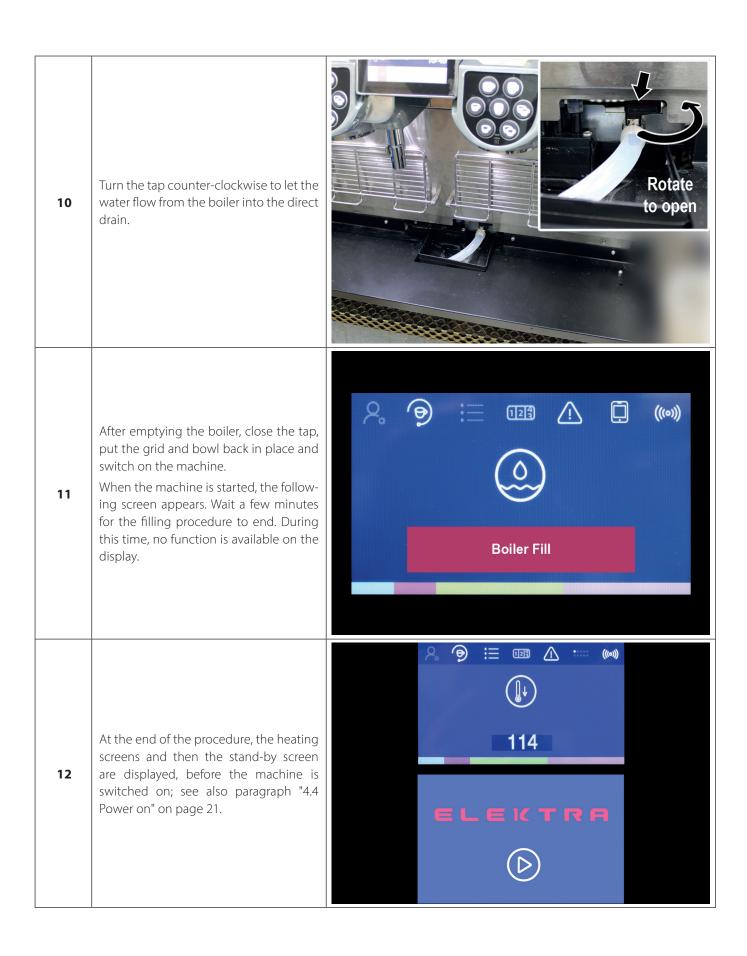














#### 4.4.3 Circuit flushing at first start-up

When installed for the first time, dispense 1.5 litres of water from each delivery point by pressing the coffee group head dispensing buttons, those of the hot water wand, and lowering the levers so that steam comes out for 1 minute.





#### 4.5 Coffee dispensing

Proceed with preparation of the first cups of coffee: Fill the filter with the correct quantity of ground coffee and press it lightly the special presser.



Insert the filter holder into the seat on the coffe group. Dosage and grinding must be set according to the machine and strength of coffee desired.

If too much coffee is used, the filter holder cannot be inserted in to the unit; if too little coffee is used, the coffee grounds get too wet.

For a perfect cup of coffee, it is advisable to have a self-dosing coffee grinder beside the machine.

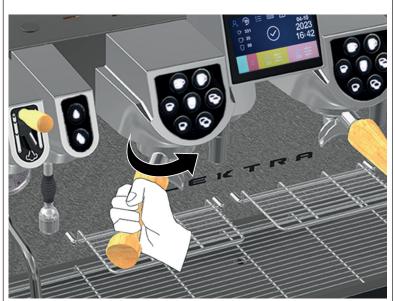
This will give improved quality of the coffee, and ensure it is kept constant because it is freshly ground.

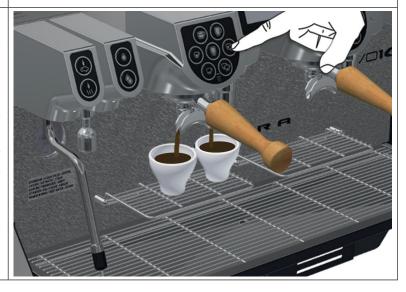
Fit the filter holder into the unit with the knob facing to the left, then turn in to the right until it locks.

Place the cup under the spout. Press a button relating to the drink to be dispensed; refer to paragraph "3.2 Function of dispensing buttons" on page 13 for the meaning of the symbols. During dispensing the button flashes intermittently.

Wait for dispensing to finish. To interrupt the operation in advance, press the button again.

Each button dispenses according to a preset recipe; to change it, refer to paragraph "4.10.1 Changes to recipes" on page 39 concerning recipe settings.





page 39 concerning recipe settings.

3





1

#### WARNING:

The physical state of the ground coffee is fundamental for a good beverage.

When the coffee grounds have to be emptied out, knock the filters against a wooden surface and not a metal one as this could damage the edge of the filter and jeopardize its tightness.

Condition of the coffee	It comes out slowly	It comes out rapidly
Dose of ground coffee	Excessive	Insufficient
Pressure on ground coffee	Excessive	Insufficient
Atmospheric humidity	Too damp	Too dry
Degree of grinder	Too fine	Too coarse
Filter condition	Partly clogged, dirty	Holes enlarged by wear

#### 4.6 Milk dispensing (if the milker is present)

Immerse the tube into the milk container with the float coming out of the hole on the side of the machine. Machines with two Milkers will have two tubes; machines with only one Milker will have one tube. If there are two tubes, they will be marked with the letter **A-B**. In the case of a single tube, there will be no marking. The tubes supplied have a predefined standard length.

An additional hose kit is supplied to reach the maximum length of 1500 mm; if they are too long for the user's needs, they can be cut as required and the floats inserted at the end.

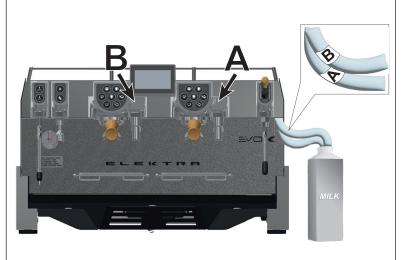
Place the cup under the spout.

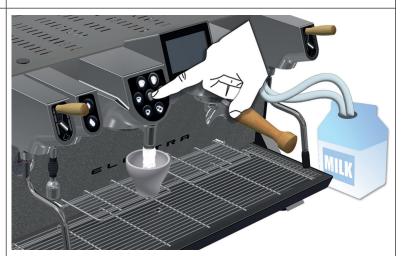
Press the button relating to the milk-based drink to be dispensed; refer to paragraph "3.2 Function of dispensing buttons" on page 13 for the meaning of the symbols.

2 During dispensing the button flashes intermittently.

Wait for dispensing to finish. To interrupt the operation in advance, press the button again.

Setting the recipe it is possible to obtain cold milk, hot milk or hot frothed milk.

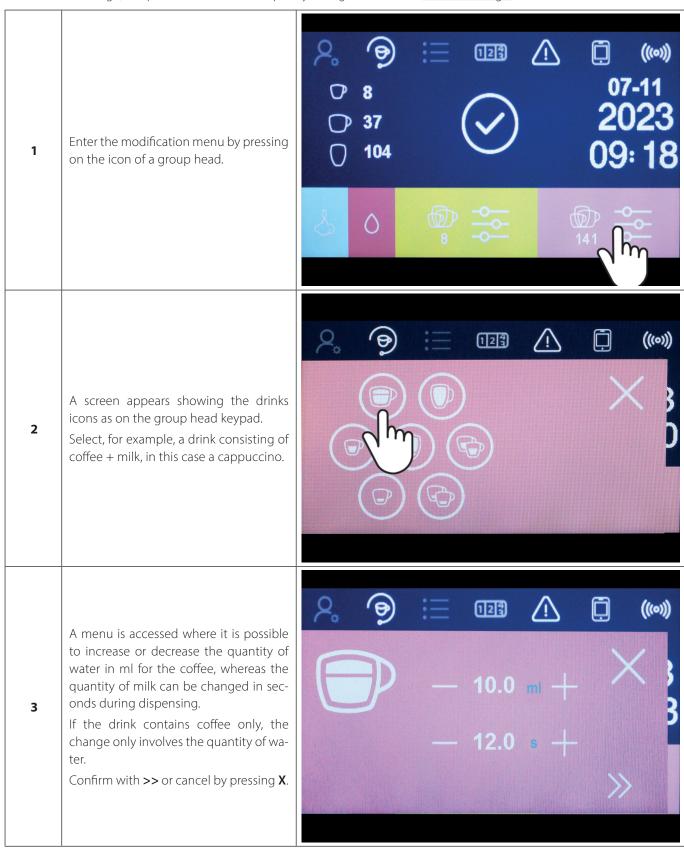


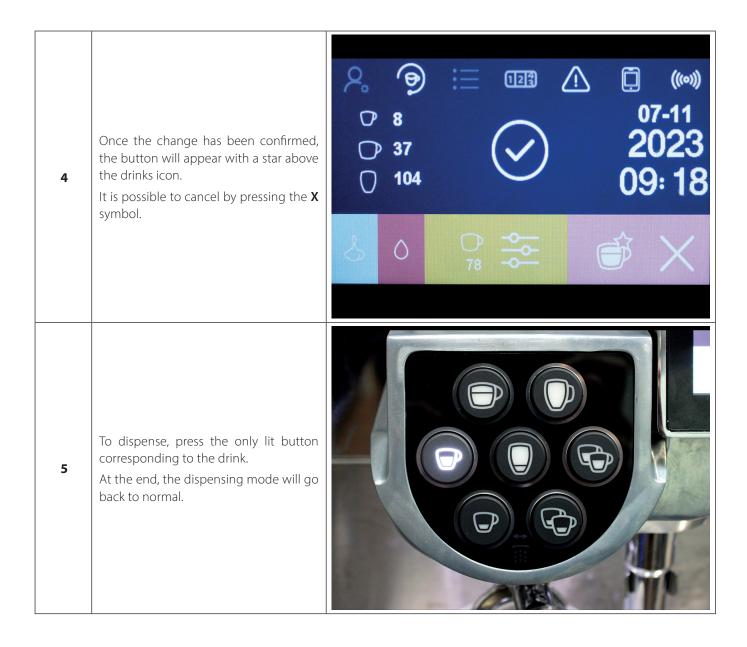




#### 4.7 Temporary change in drink dispensing

From the Home Page, it is possible to make a temporary change to the drink without saving it.





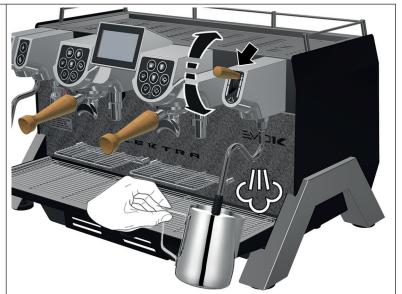
#### 4.8 Steam Dispensing

The steam dispensing is used to manually heat and froth the milk and is performed using the wand lever on the side of the machine, right or left, depending on the configuration.

Place a container with milk under the wand and lower the lever.

The more the lever is lowered, the greater the steam power delivered.

At the end, lower the steam lever for a few seconds to flush out any liquids trapped inside the nozzle; this is an important operation because it prevents milk or other liquids from being sucked into the boiler.



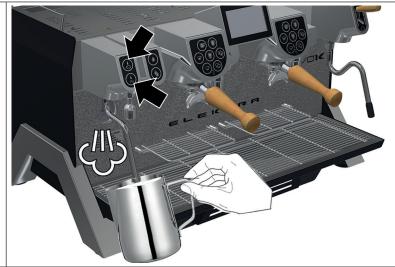
#### 4.8.1 Barman Steam Wand (if present)

The barman wand is used to obtain hot milk and hot foamed milk automatically.

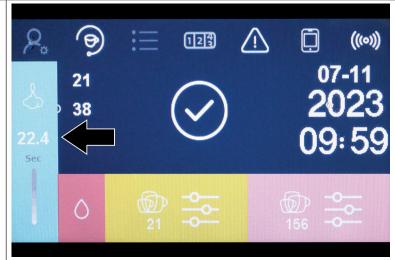
Place a container with milk under the barista wand. By pressing the lower button steam is dispensed and hot milk is obtained.

By pressing the button above, steam is dispensed and hot milk with frothing is obtained.

In both cases, dispensing stops when the milk reaches the pre-set temperature or after a pre-set time.



In display mode **Expert**, when using the barista wand, a pop-up window appears with a dispensing TIMER.





#### 4.9 Hot Water

A wand at the side of the machine dispenses only hot water for infused drinks.

There are two pre-set dispensings with two different flow lengths.

Press the top button for shorter dispensing and the one below to produce a greater quantity of water.

To interrupt the flow, press again the button.

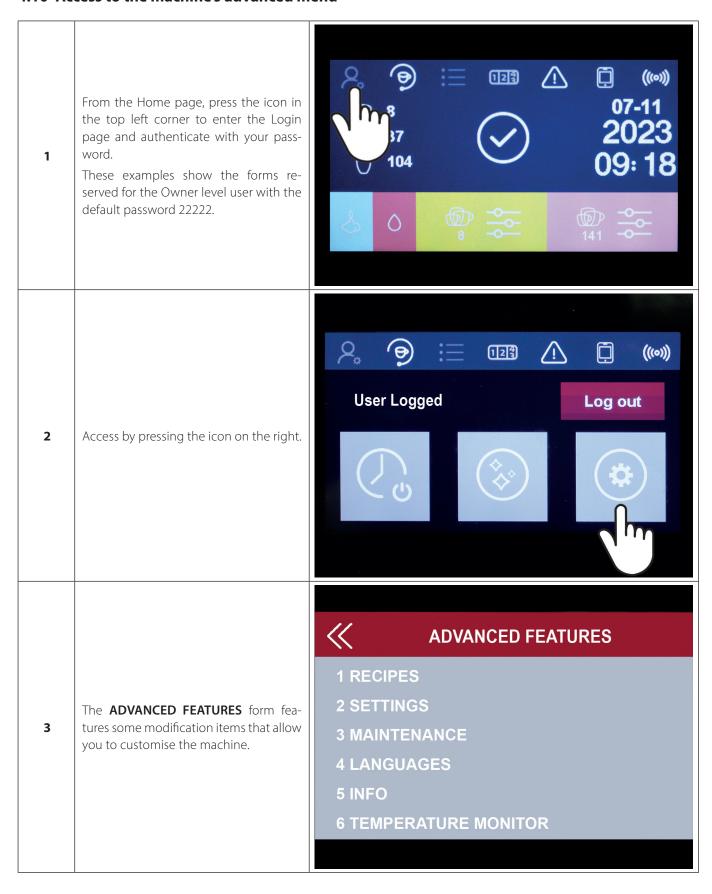


In display mode **Expert**, when using the hot water wand, a pop-up window appears with a dispensing TIMER.





#### 4.10 Access to the machine's advanced menu

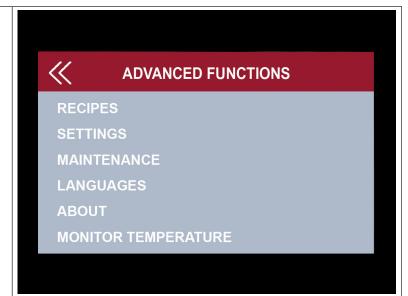




### 4.10.1 Changes to recipes

The following steps describe how to modify a preset coffee or milk recipe as well as the hot water recipe and the barista wand (if present).

In ADVANCED FEATURES, press 1 RECIPES.



The page displayed may be different from the one shown here, depending on the machine configuration.

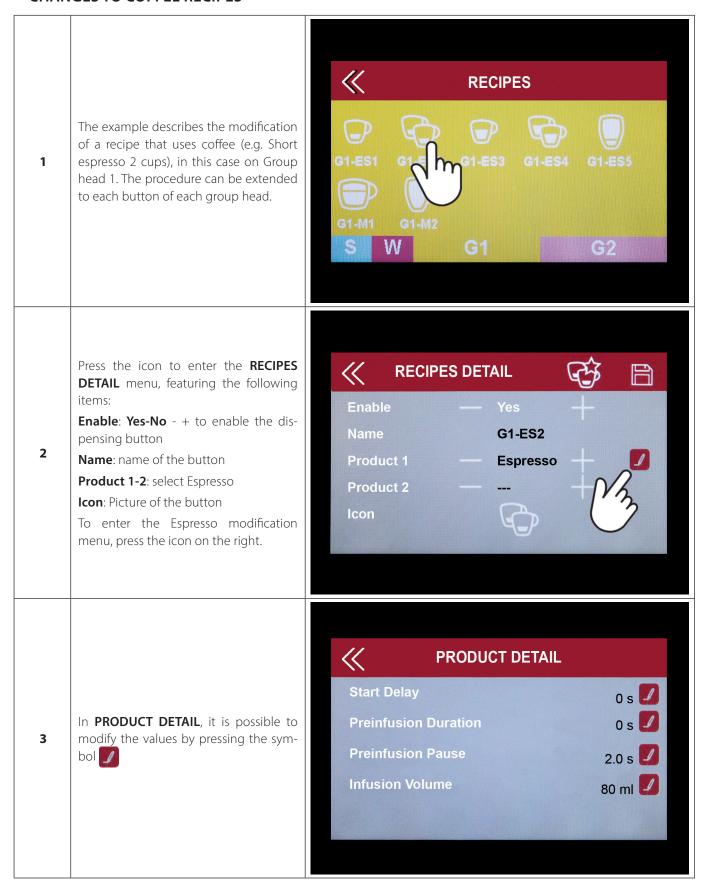
In this case, an Evok with two group heads is shown, recognisable by the initials G1 and G2.

The changes are the same for both group heads.





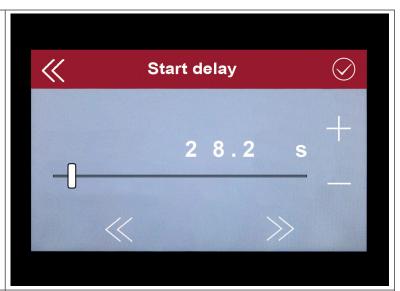
#### CHANGES TO COFFEE RECIPES



Values are edited in the form by pressing the symbol on the right.

4 Press << >> to scroll within the value, + and - to set the time.

When finished, confirm with



To exit the modification menu, press << until you reach the Login page and go back to the Home page.

However, it is possible to perform one or more test dispensing operations to check the changes.

To perform the test, press the button to the side, representing the drink icon with a star.



Then press the only lit button on the keypad that corresponds to the selected drink.

A test dispensing operation is performed with the changes applied.

To make more changes, repeat the same operations described in the previous steps.



LB.05212.EN.03 - 12/2024

6



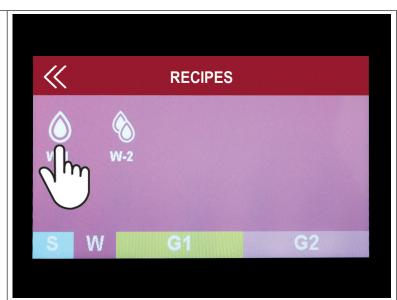
When you are satisfied with the changes, press the icon in the top right corner to save the recipe, which otherwise will not be saved.



## • CHANGES TO HOT WATER RECIPES

Changes to hot water recipes concern the two single and double dose buttons which have the same adjustment menu.

The example shows how to change the single dose one.



Press the icon to enter the **RECIPES DETAIL** menu, featuring the following items:

**Enable**: **Yes-No** - + to enable the dispensing button

Name: name of the button

2

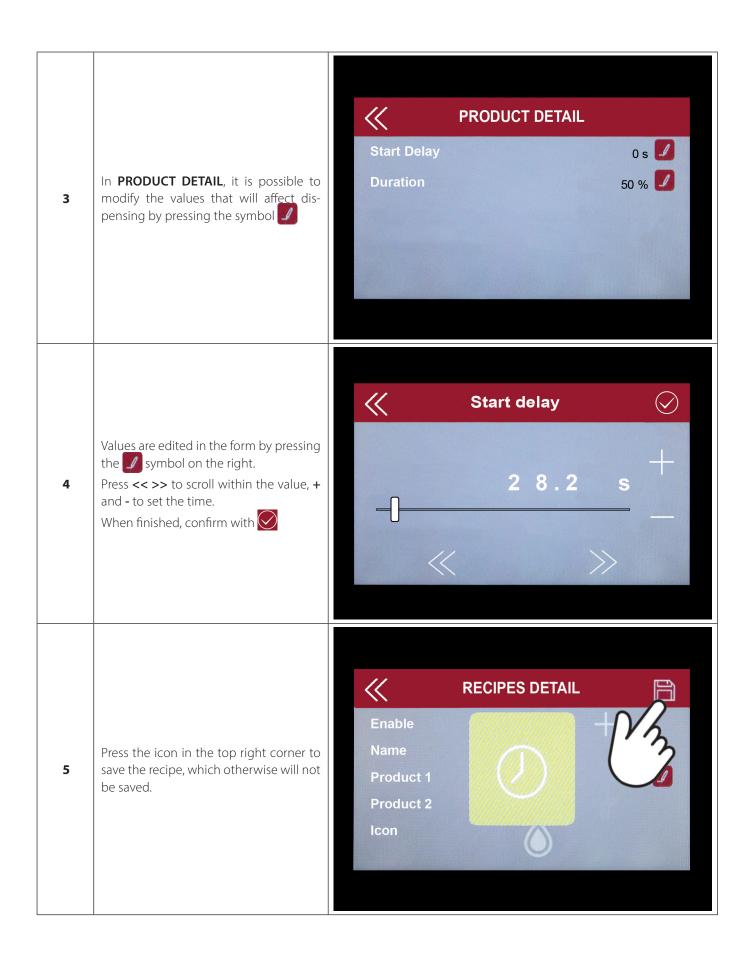
Product 1-2: select Water

**Icon**: Picture of the button

To enter the Water modification menu, press the icon on the right.









To exit the modification menu, press << until you reach the Login page and go back to the Home page.

User Logged

Log out

1

2



#### • CHANGES TO THE BARISTA WAND RECIPES

The barista wand provides for the adjustment of the two buttons: the top one that creates frothy milk with air, and the bottom one for hot milk only.

The items to be modified for both menus are the same and they allow you to customise the recipe.

For the operation of the barista wand, refer to paragraph "4.8 Steam Dispensing" on page 36.

As shown in the example, enter the frothed milk settings menu.



Press the icon to enter the **RECIPES DETAIL** menu, featuring the following items:

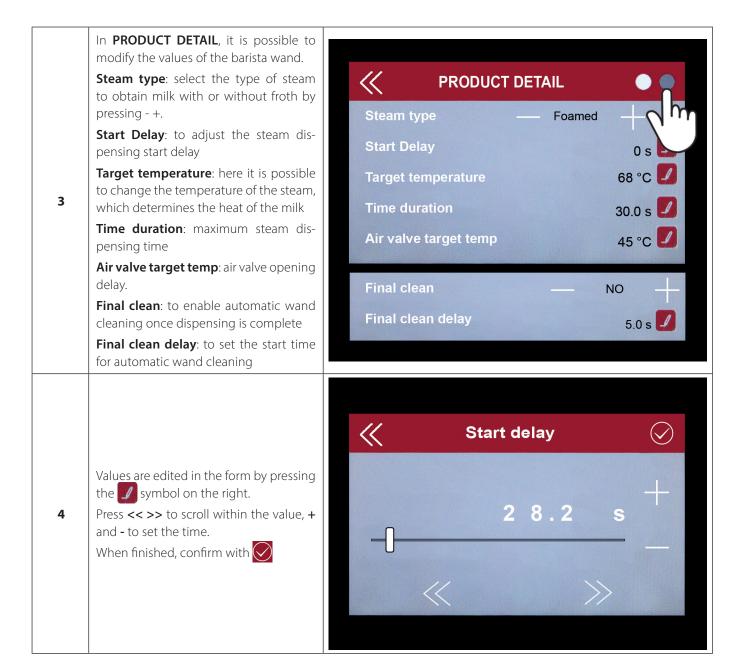
**Enable**: **Yes-No** - + to enable the dispensing button

Name: name of the button Product 1-2: select Steam Icon: Picture of the button

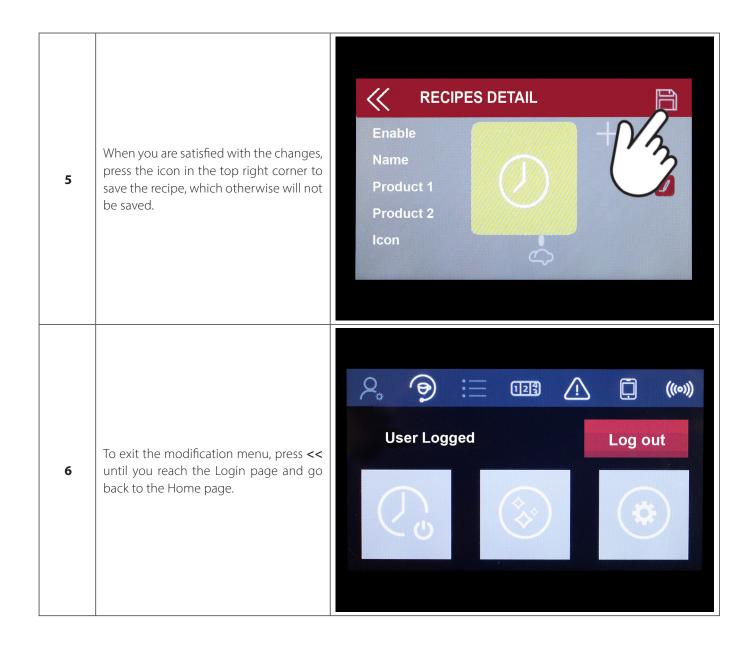
To enter the Espresso modification menu, press the icon on the right.





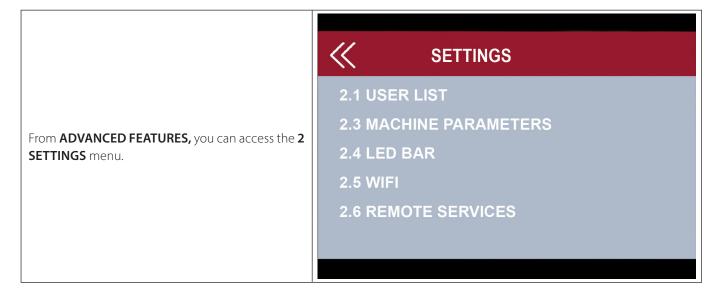




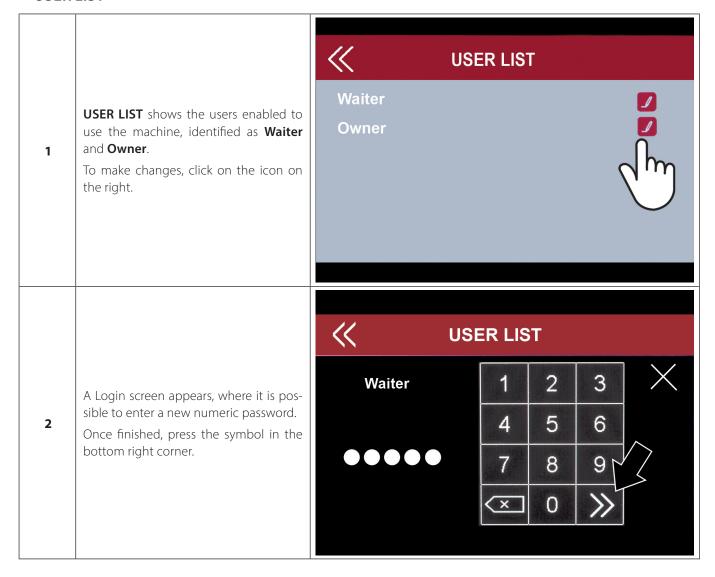




### 4.10.2 Settings

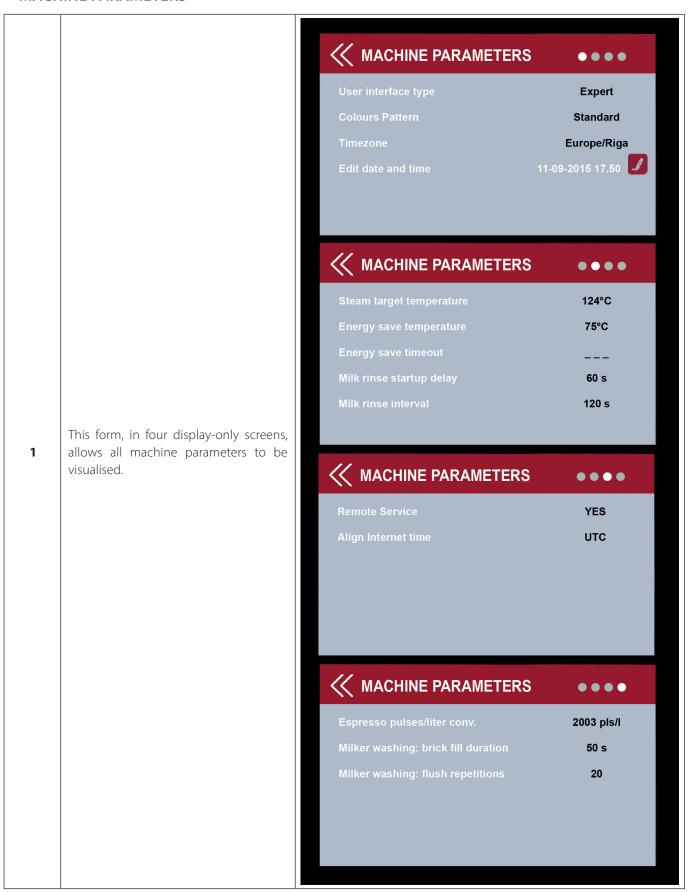


## • USER LIST





#### MACHINE PARAMETERS



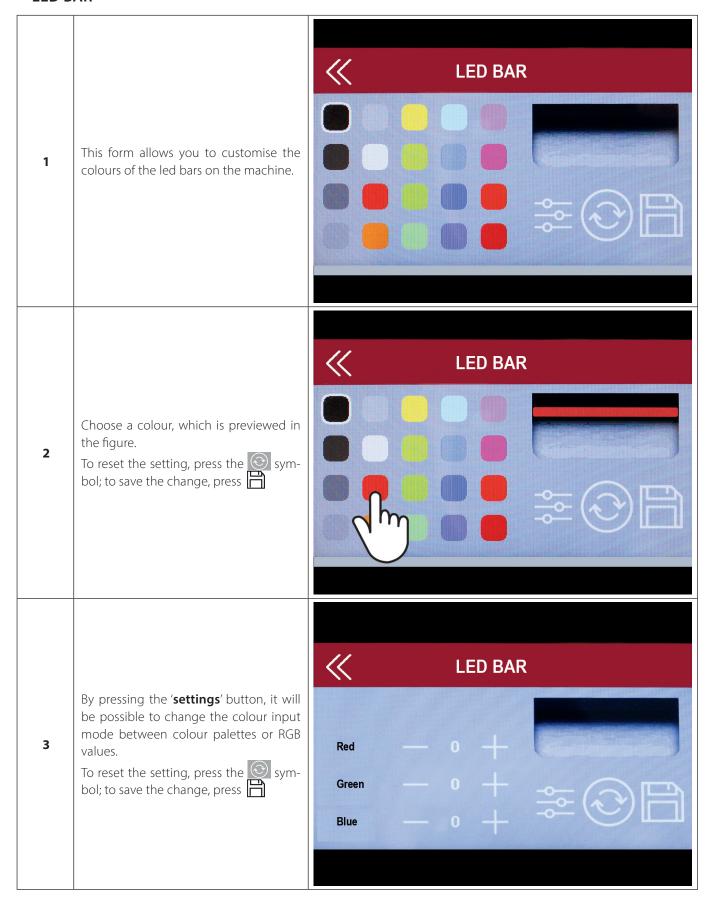


The only editable parameter is: Edit date and time.

If the machine is connected to CARIBOX, it will not be possible to set the date and time manually.

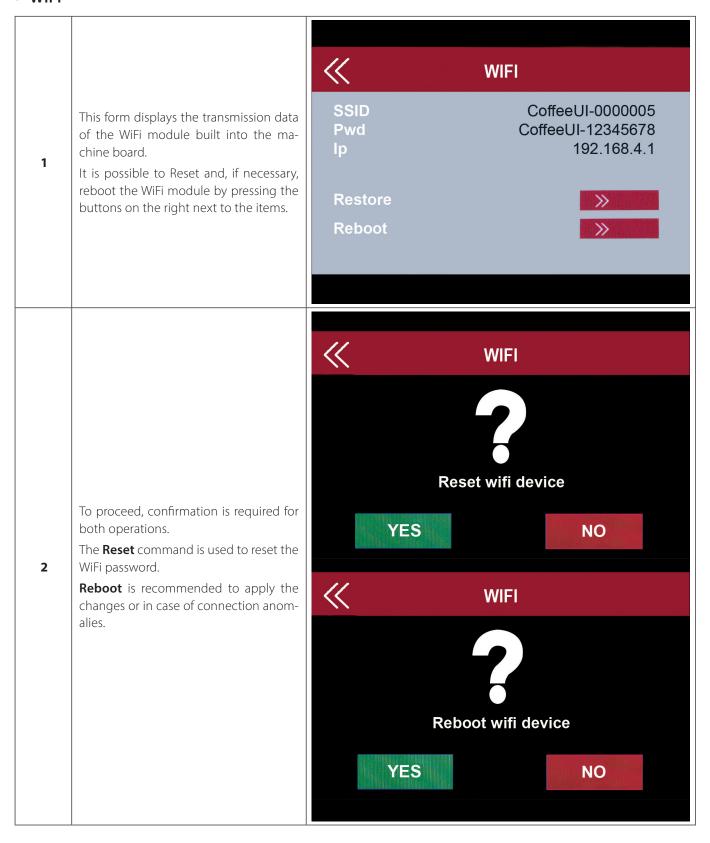


## • LED BAR



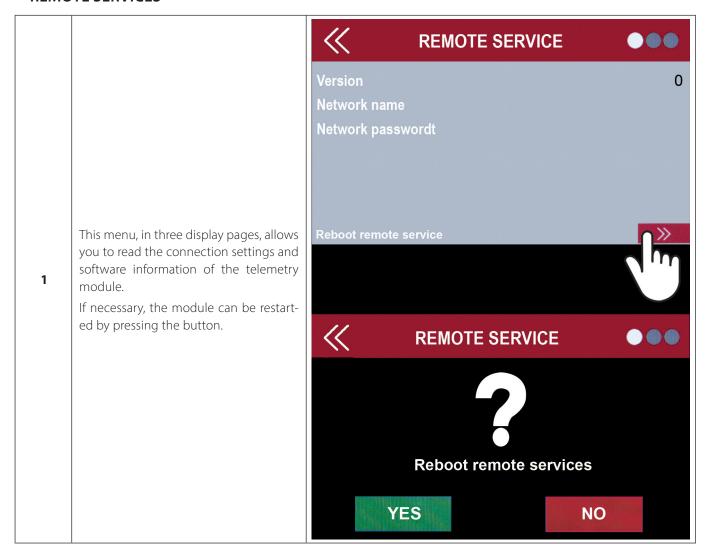


#### WIFI



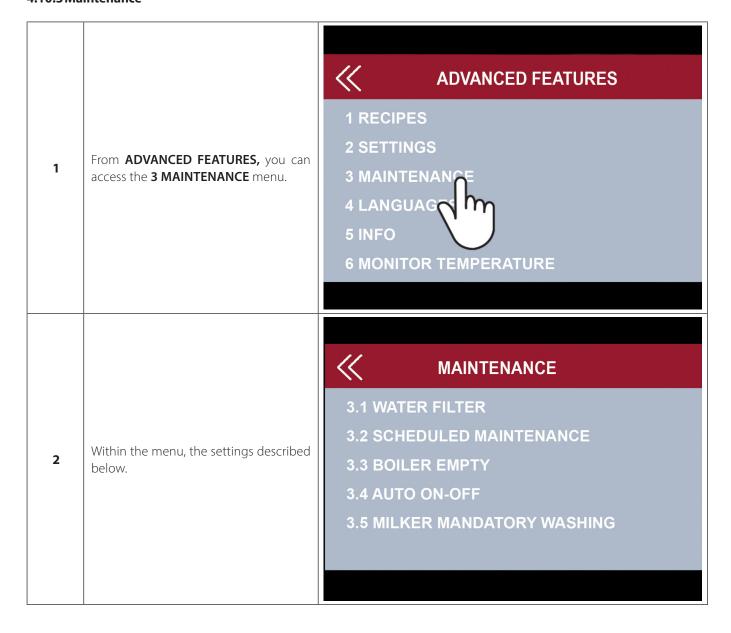


#### REMOTE SERVICES



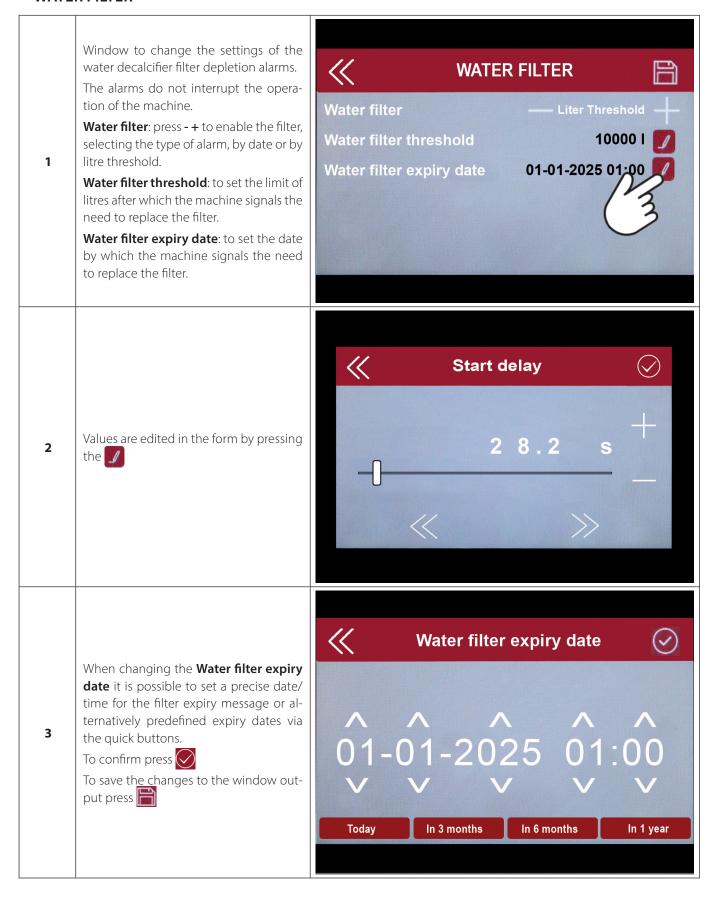


#### 4.10.3 Maintenance





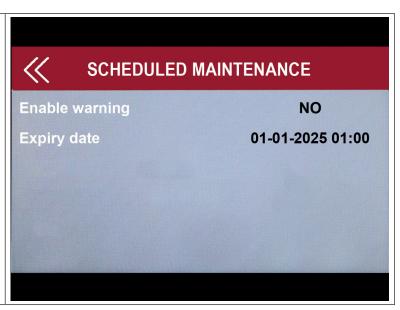
#### WATER FILTER





#### SCHEDULED MAINTENANCE

This view-only window shows if the scheduled maintenance alert is enabled and the maintenance expiry date.



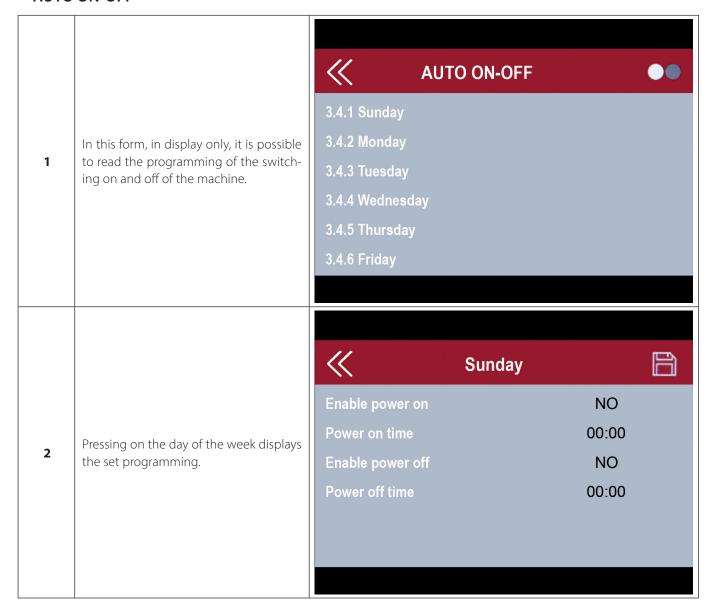
## • BOILER EMPTYING

This procedure must be carried out when the machine is started-up for the first time and it is described in detail in the machine switch-on procedure; see paragraph "4.4.2 Boiler emptying at first start-up" on page 27.

To be repeated once a week, see chapter "5.9 Periodic boiler emptying" on page 91.

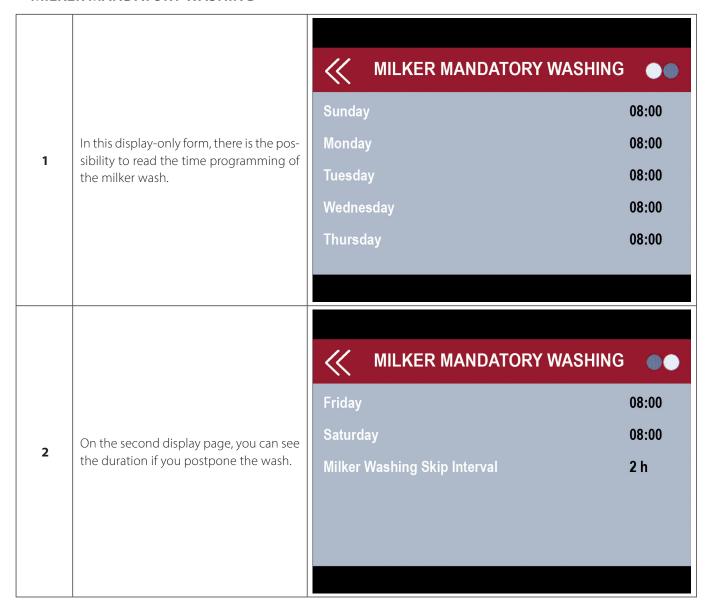


## AUTO ON-OFF



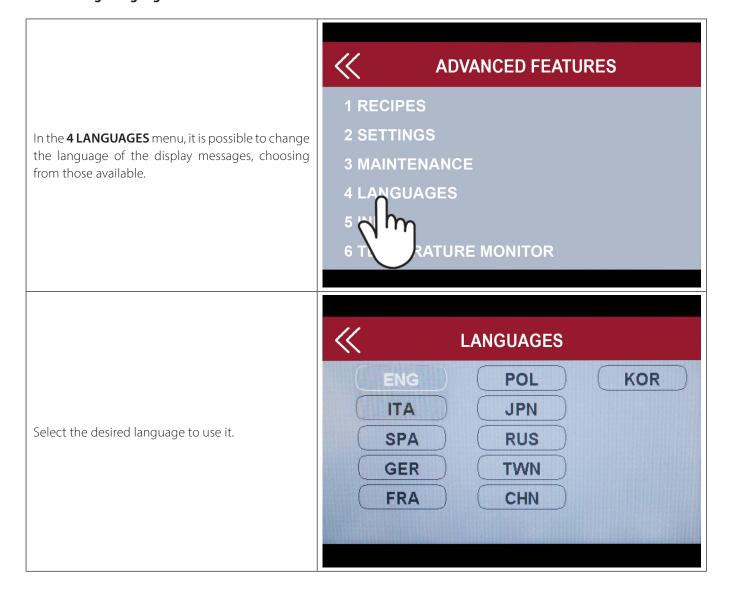


#### MILKER MANDATORY WASHING



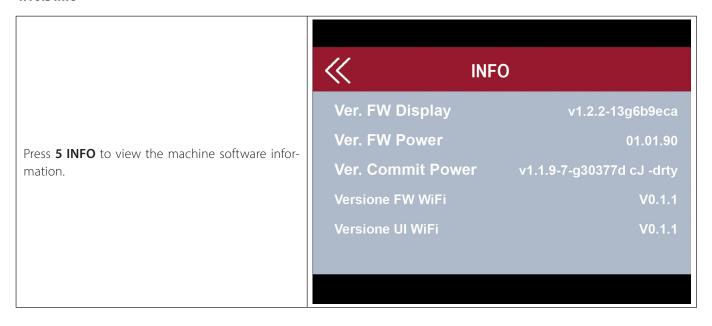


## 4.10.4 Change language

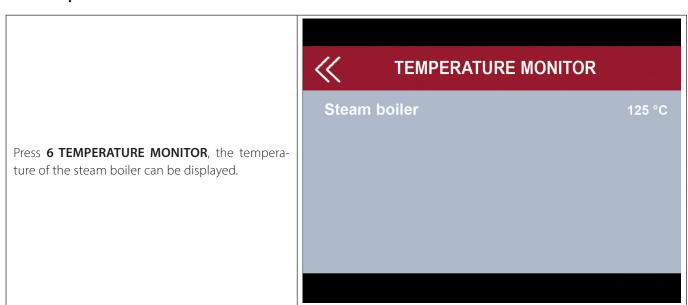




#### 4.10.5 Info



## 4.10.6 Temperature monitor

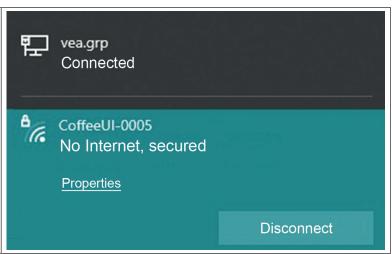




#### 4.11 Remote control

The machine features a WiFi module that allows you to remotely manage, e.g. from your Smartphone or another device with a WiFi connection, some machine functions.

The procedure is very simple; to access, check the connection and log in to the **CoffeUI-0005** network with the password provided.

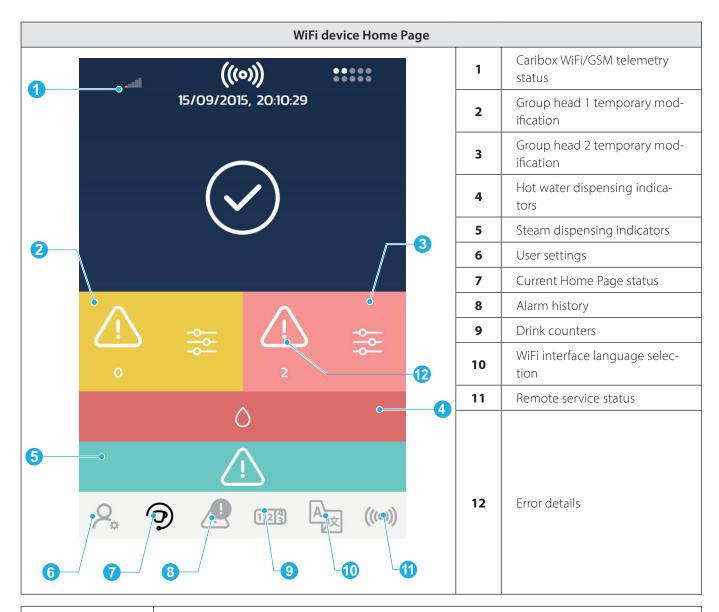




## **IMPORTANT:**

From the remote control, it is not possible to dispense drinks or perform cleaning operations that could compromise the user's safety in any way.







#### Group head 1-2 temporary modification

From this form, it is possible to make a change that is not saved in the recipe but is applied only for the current dispensing operation.

During operation, a pop-up window with the duration is activated from these icons.

For operating instructions, refer to the same function on the display in paragraph "4.7 Temporary change in drink dispensing" on page 34.



## Barista wand (if present) - hot water dispensing indicators

From these icons, a pop-up window is activated which shows the TIMER for hot water dispensing and also steam, if the barista wand is present.





## **Alarms history**

In this form it is possible to view the list of all alarms that have appeared on the display.

These errors appear in three colarations:

- WHITE: error returned
- YELLOW: warning
- RED: critical error



#### Counter menu

The user can access the drinks counter menu, including water and steam dispensing, for consultation only.

By pressing on the X, a reset is possible.



## LANGUAGES menu

In this form, it is possible to change the language of the WiFi interface, choosing from those available.

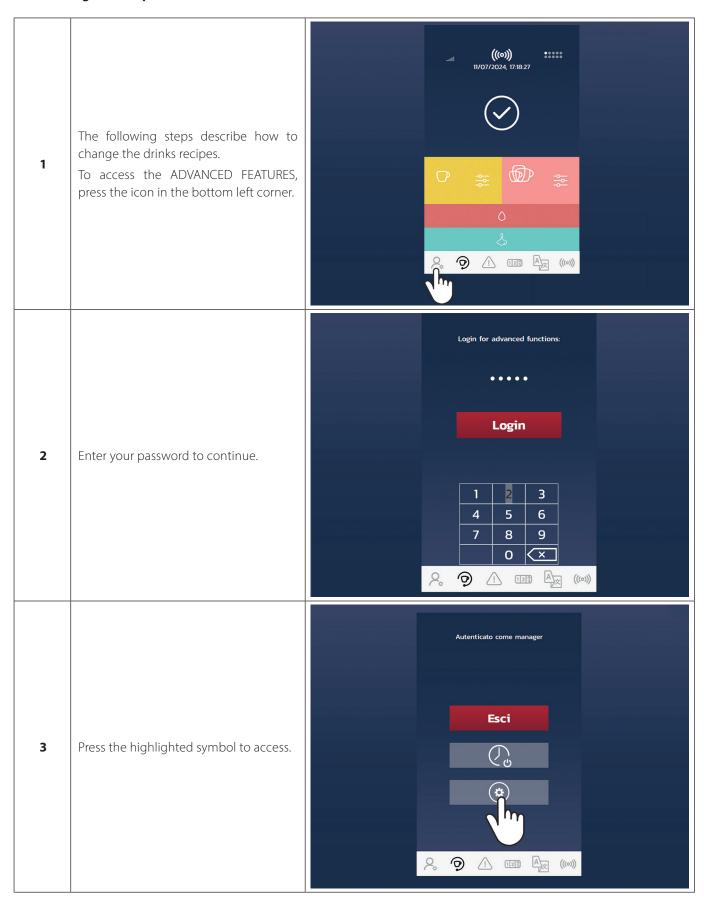


## Error detail

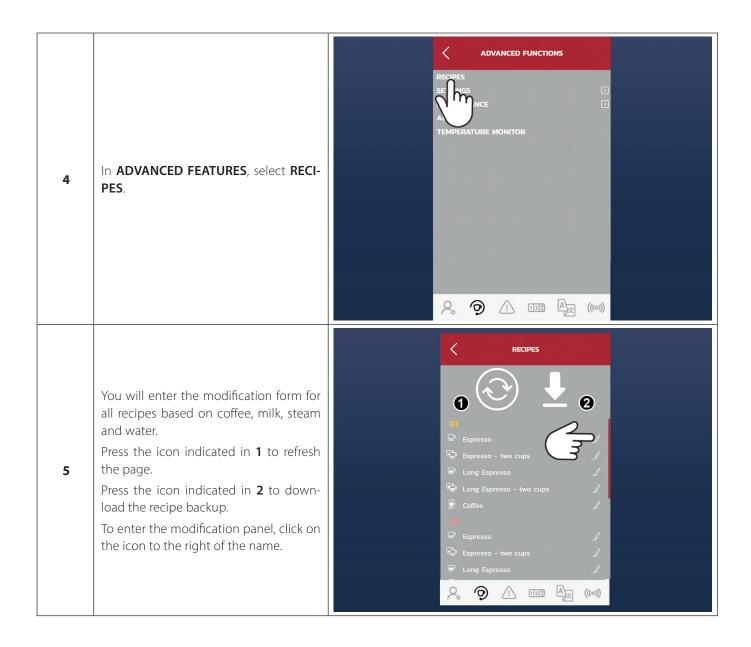
By accessing to this form, you can view the error in progress.



## 4.11.1 Changes to recipes

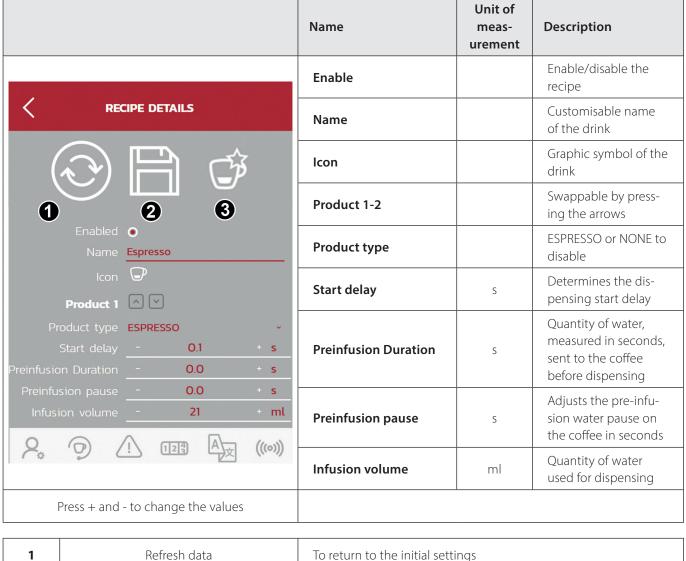








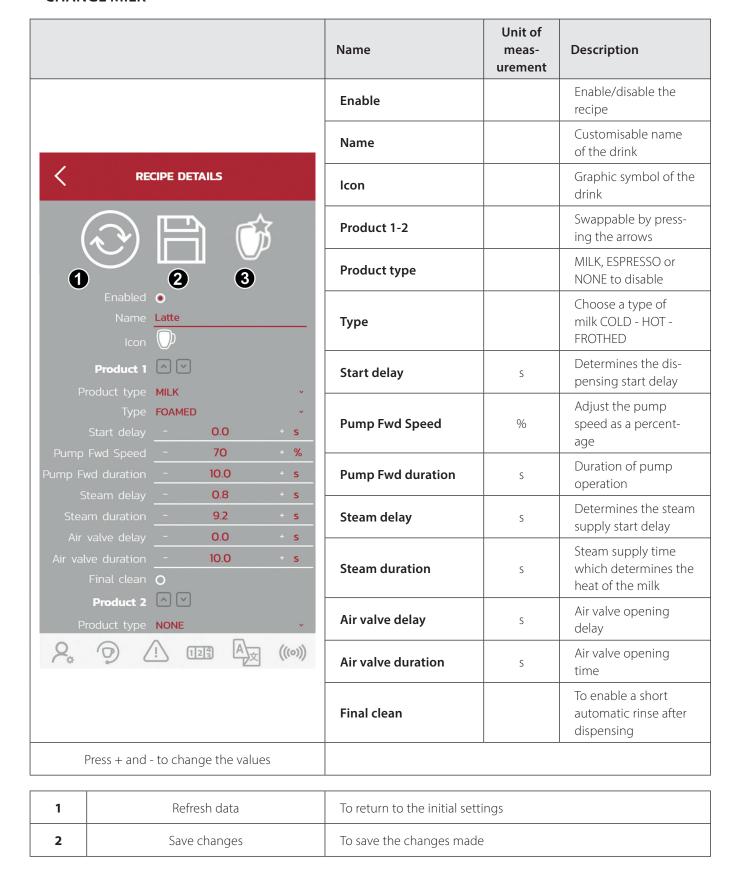
#### CHANGE ESPRESSO



1	Refresh data	To return to the initial settings
2	Save changes	To save the changes made
3	Beverage test	Press to perform a test dispensing with the modified beverage. Press the X to stop



#### CHANGE MILK





3	Beverage test	Press to perform a test dispensing with the modified beverage. Press the X to stop
---	---------------	--

## • CHANGE HOT WATER

	Name	Unit of meas- urement	Description
RECIPE DETAILS	Enable		Enable/disable the recipe
	Name		Customisable name of the drink
	lcon		Graphic symbol of the drink
1 Enabled • 3	Product 1		Swappable by press- ing the arrows
Name Hot water Icon	Product type		WATER or NONE to disable
Product 1	Start delay	S	Determines the dispensing start delay
Start delay - 0.0 + s  Duration - 10.0 + s	Duration	S	Water supply duration
Q. ((o))			
Press + and - to change the values			

1	Refresh data	To return to the initial settings
2	Save changes	To save the changes made
3	Beverage test	Press to perform a test dispensing with the modified beverage.  Press the X to stop



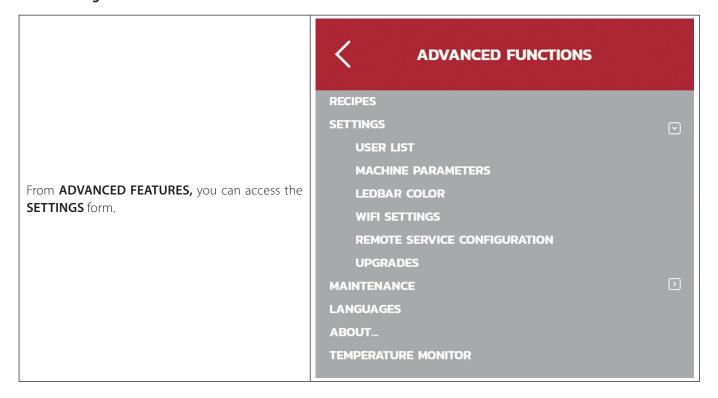
# • CHANGE BARISTA WAND

	Name	Unit of meas- urement	Description
	Enable		Enable/disable the recipe
RECIPE DETAILS	Name		Customisable name of the drink
A A A A A A A A A A A A A A A A A A A	lcon		Graphic symbol of the drink
	Product 1		Swappable by press- ing the arrows
0 2 3	Product type		STEAM or NONE to disable
Enabled •  Name Steam foam	Туре		Choose a type of milk FLAT - FROTHED
lcon &  Product 1 △ ✓	Start delay	S	Determines the dispensing start delay
Product type STEAM   Type FOAMED   Start delay - 0.0 + s	Temperature	o	Possibility of chang- ing the temperature of the steam
Target temperature - 68 + °C  Max duration - 30.0 + s	Max duration	S	Steam dispensing time
Air valve target - 45 + °C	Air valve target temp	S	Air valve opening delay
Final clean O  Final clean delay - 5.0 + s  ((0))	Final clean		to enable automatic wand cleaning once dispensing is com- plete
	Final clean delay	S	to set the start time for automatic wand cleaning
Press + and - to change the values			

1	Refresh data	To return to the initial settings
2	Save changes	To save the changes made
3	Beverage test	Press to perform a test dispensing with the modified beverage. Press the X to stop

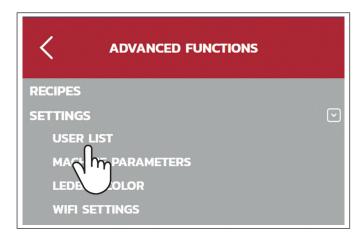


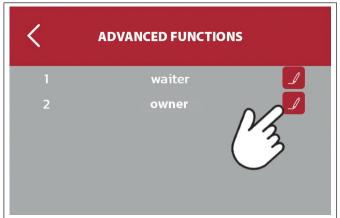
#### 4.11.2 Settings



## USER LIST

- Click on **USER LIST** to display the enabled users identified as **Waiter** and **Owner**.
- The Password **22222** is provided by default.
- To make changes, click on the icon on the right.
- A screen appears, where it is possible to enter a new password.
- After entering the new numerical password, confirm and exit the form.











### MACHINE PARAMETERS

This form, in four display-only screens, allows all machine parameters to be visualised.





## • LED BAR COLOR

This form allows you to customise the colours of the led bars on the machine.

By pressing the 'settings' button, it will be possible to change the colour input mode between colour palettes or RGB values. To reset the setting, press the symbol; to save the change, press



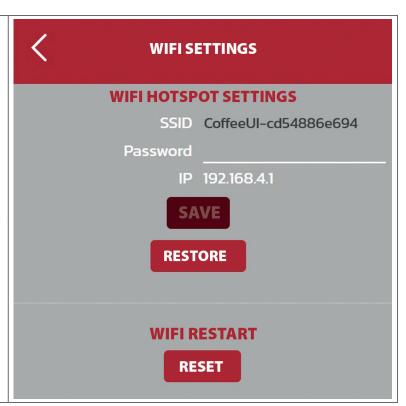




#### WIFI SETTINGS

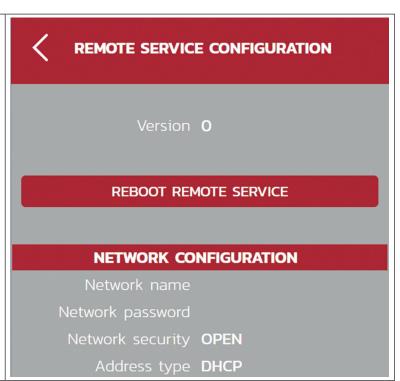
This form displays the transmission data of the WiFi module built into the machine board.

It is possible to change the password, perform a Reset and reboot the WiFi module if necessary.



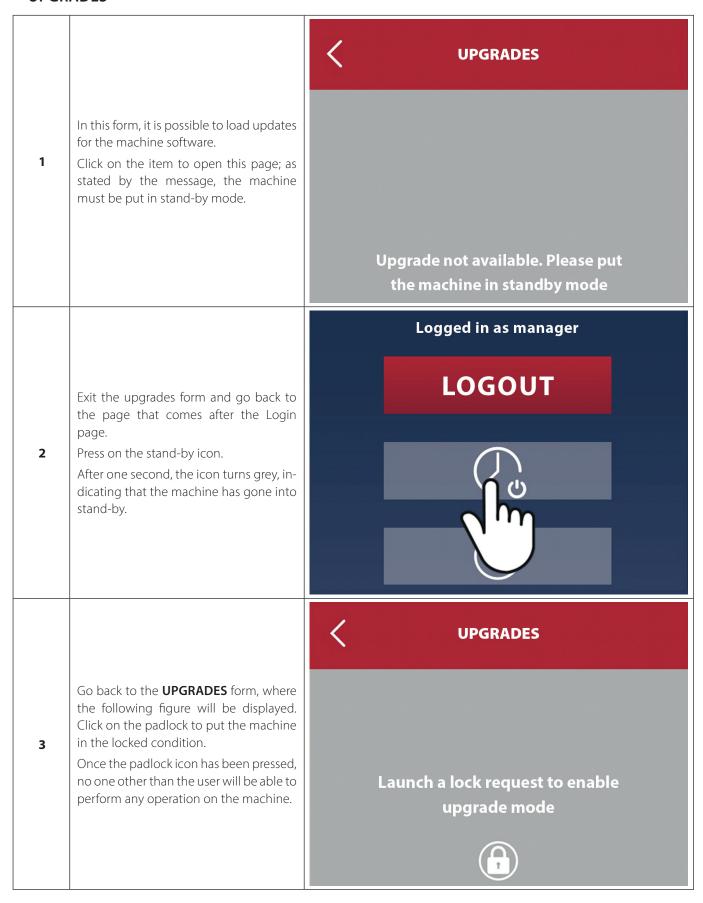
## • REMOTE SERVICE CONFIGURATION

Remote connection view-only window, restart permitted.

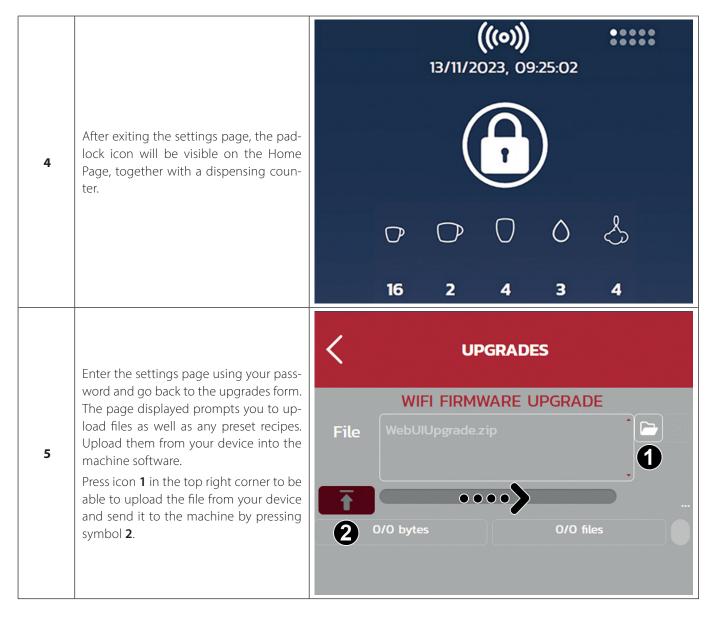




#### UPGRADES









#### WARNING

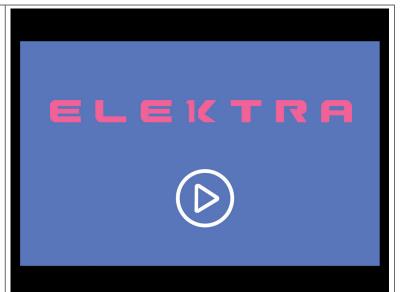
Wait for the scroll bar to finish uploading before closing this form, otherwise the upload will fail.

6

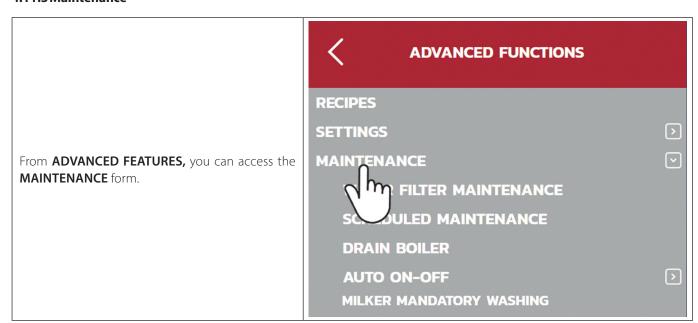


When finished, to make the changes effective, switch the machine off and on again; see also paragraph "4.12 Switching off the machine" on page 81.

To resume normal activity, press the stand-by icon on the machine display and wait for start-up; see also paragraph "4.4 Power on" on page 21.



#### 4.11.3 Maintenance





#### WATER FILTER MAINTENANCE

Window to change the settings regarding the water descaling filter.

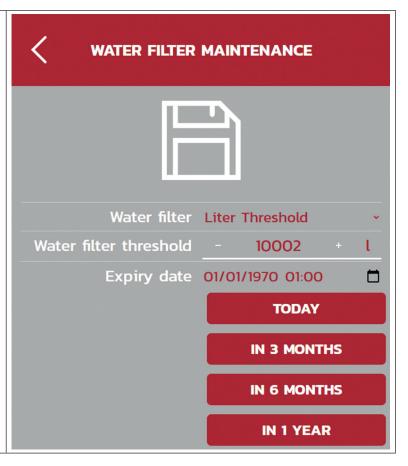
**Water filter**: open the drop-down menu to enable the filter, selecting the type of alarm, by date or by litre threshold.

**Water filter threshold**: to set the limit of litres after which the machine signals the need to replace the filter.

**Expiry date**: to set the date by which the machine signals the need to replace the filter.

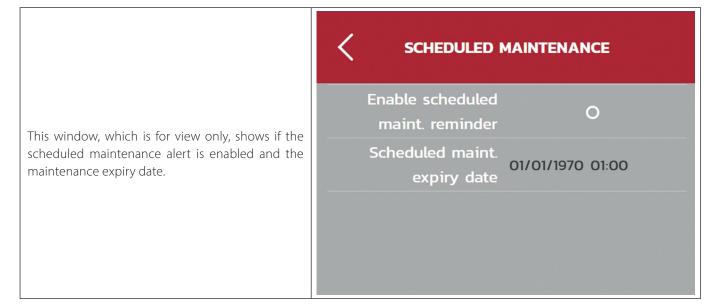
When changing the **Expiry date** it is possible to set a precise date/time for the filter expiry message or alternatively with predefined expiry dates via the quick buttons.

To save the changes press



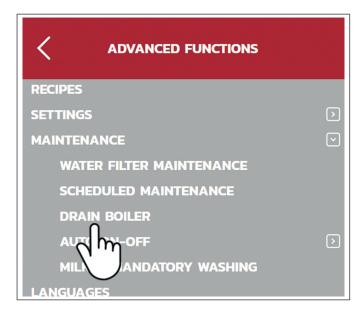


#### SCHEDULED MAINTENANCE



## • DRAIN BOILER

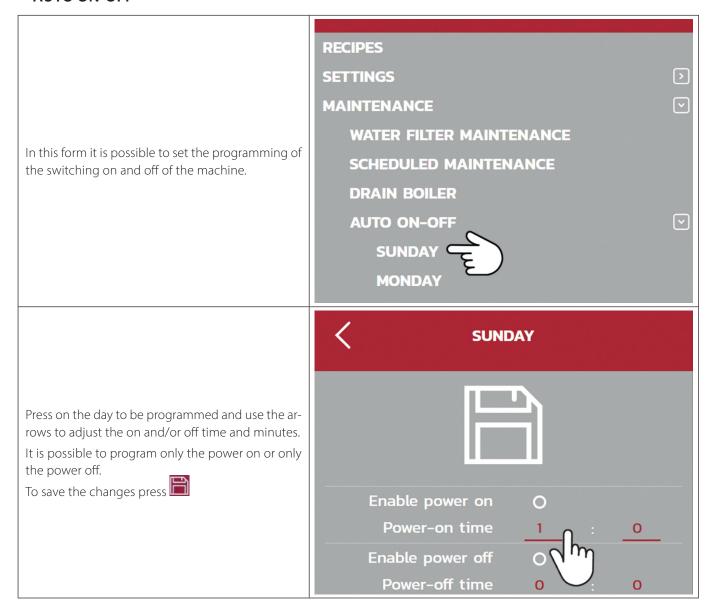
- From this menu, it is possible to set up the machine in such a way that, when it is restarted, the boiler can be filled correctly.
- The entire procedure, which can also be carried out from the display menu, is explained in paragraph "4.4.2 Boiler emptying at first start-up" on page 27.
- From the WiFi device, a screen appears prompting the operator to put the machine in stand-by mode to empty it, by means of the tap and wands.
- When finished, press **DONE** and switch off the machine. When the machine is restarted, the filling procedure begins.







## AUTO ON-OFF





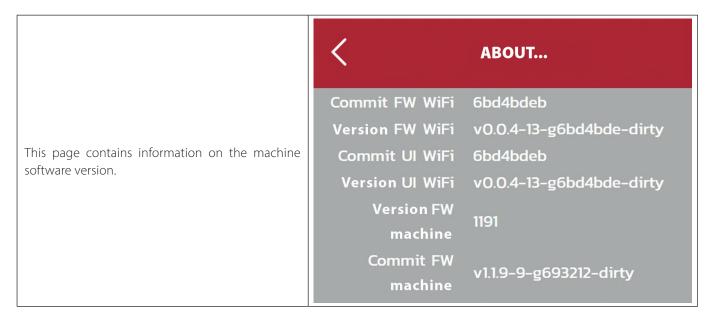
## MILKER MANDATORY WASHING

In this display-only form, there is the possibility of reading the hourly schedule of the milker wash.

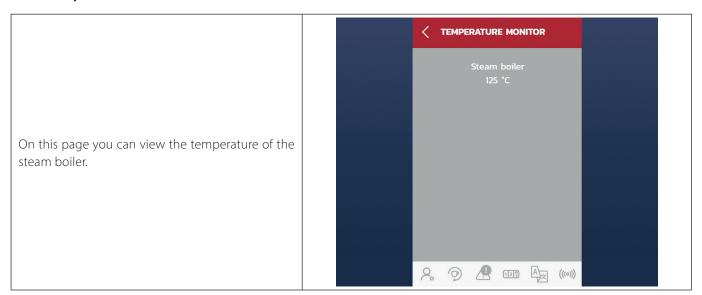




#### 4.11.4 About ...



## 4.11.5 Temperature monitor





# 4.12 Switching off the machine

- To switch off the machine from the Home page, with the machine not performing any dispensing operation, turn the main switch to the "0" position.
- Close the water supply.









## 5. CLEANING OPERATIONS



#### IMPORTANT:

Read and strictly respect the safety instructions before performing any type of intervention on the machine. See the Quick Guide supplied with the machine.



#### WARNING:

Do not use solvents, chlorine-based products or abrasive agents to carry cleaning operations. Do not clean the machine with direct water jets and never immerse the machine in water or other liquids.

Only suitable products should be used to clean and sanitize the various circuits.

## 5.1 Non-ordinary maintenance and service operation



## QUALIFIED TECHNICIAN

Non-routine maintenance and service operations must only be carried out by professionally qualified personnel. Extraordinary interventions are only permitted to trained and experienced personnel.

## 5.2 Cleaning frequency table

To ensure the perfect preservation of the hygiene requirements envisaged by the manufacturer, carry out all the cleaning and sanitation operations set forth in the following plan by referring to the procedures indicated.

Operation	Туре	Frequency	
Display cleaning	Manual	Daily	
Machine surface cleaning	Manual Daily		
Water/steam spout cleaning	Manual	Daily	
Coffee group head cleaning	Semi-automatic	Daily	
Milker cleaning (if present)	Semi-automatic	Daily	
Manual Milker cleaning (if present)	Manual	Weekly or when required	
Boiler emptying	Semi-automatic	Weekly	
Shower screen, filter holder and filter cleaning	Manual	Weekly or when required	
Tray cleaning	Manual	Weekly or when required	



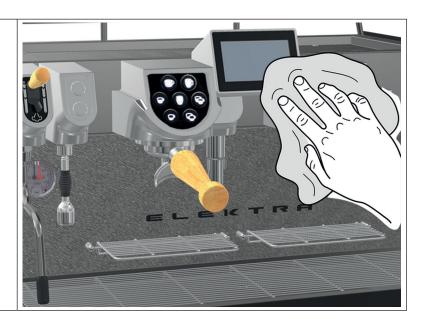
## 5.3 Products for ordinary cleaning

For a correct maintenance and proper machine operation, use the products described here recommended by Elektra and available for purchase in the reserved area.



# 5.4 Display cleaning

Clean the display with a soft, dry cloth.

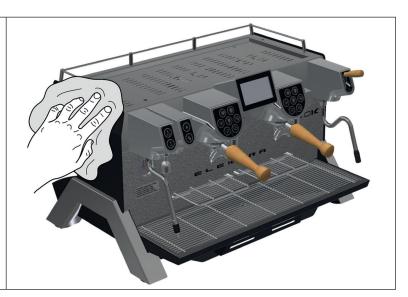




## 5.5 Cleaning of machine surfaces

Clean the exterior of the machine daily using a non-abrasive sponge moistened with a non-aggressive detergent.

Rinse thoroughly and dry with a soft cloth.



## 5.6 Wand cleaning

Clean the wands frequently with a damp cloth to prevent residues from encrusting the surface. Perform a few dispensing operations with steam only to remove milk residues from inside the wands. Clean the outside of the Milker tip too.





## 5.6.1 Wand cleaning

- 1) Take a container with 500ml of cold water and mix with 50 ml of Elektra liquid detergent.
- 2) Put the steam wand in the container and, for a total of 10 times, lower and lift the steam wand (1 second low, 10 seconds high).
- 3) Take out the steam wand and discard the liquid.
- 4) Fill the container again with cold water only and repeat the operation described in step 2.
- 5) Take out the steam wand and discard the liquid.
- 6) Complete the procedure by repeating the operations in step 2.







## **IMPORTANT:**

Clean with sanitising liquid every day after the work shift.

## 5.7 Flushing with the Purge function

The Purge function briefly flushes the coffee group head and the Milker. It is very useful to rinse quickly and roughly between dispensing operations.

- Without the filter holder, simultaneously press the two bottom buttons with the coffee icon to briefly dispense water from the coffee group head.
- Simultaneously press the two top buttons with the milk icon to briefly dispense steam from the Milker.







## 5.8 Automatic cleaning



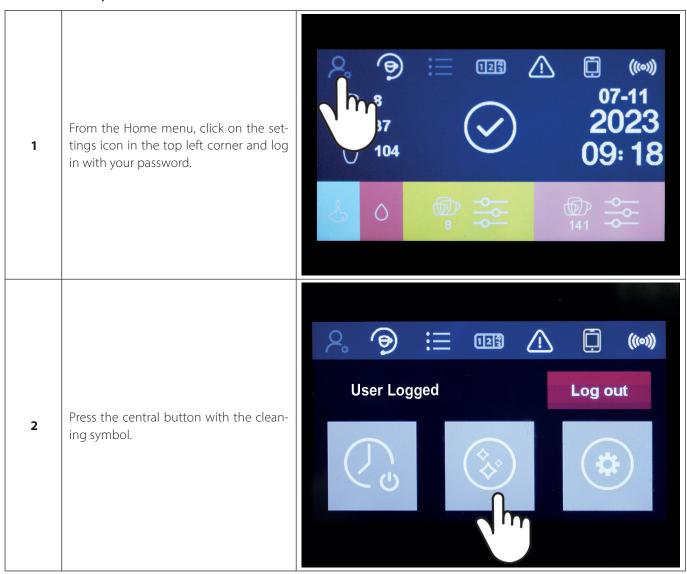
## **IMPORTANT:**

Carry out cleaning every day at the end of the work shift.



## **WARNING:**

Do not wash the parts and the filter holder in the dishwasher.



3

In this example, two yellow and pink boxes appear for the two machine groups present.

The boxes may change according to the machine configuration.

Select the icon on the left to start cleaning the coffee group head; select the one on the right to start cleaning the milker.



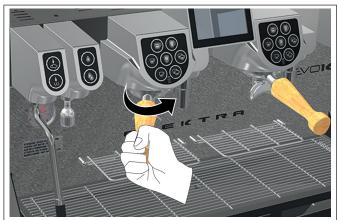
## 5.8.1 Coffee group cleaning

- Remove the filter and insert the blind filter with a cleaning tablet; use the tablets recommended in paragraph "5.3 Products for ordinary cleaning" on page 83.
- Insert the filter holder into its seat.

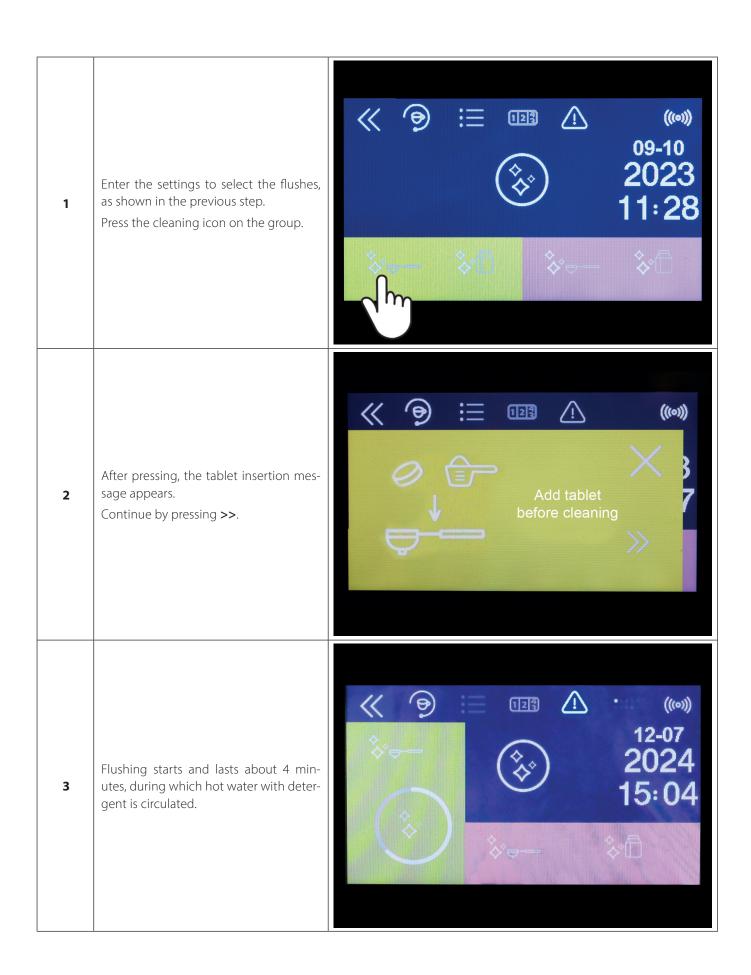




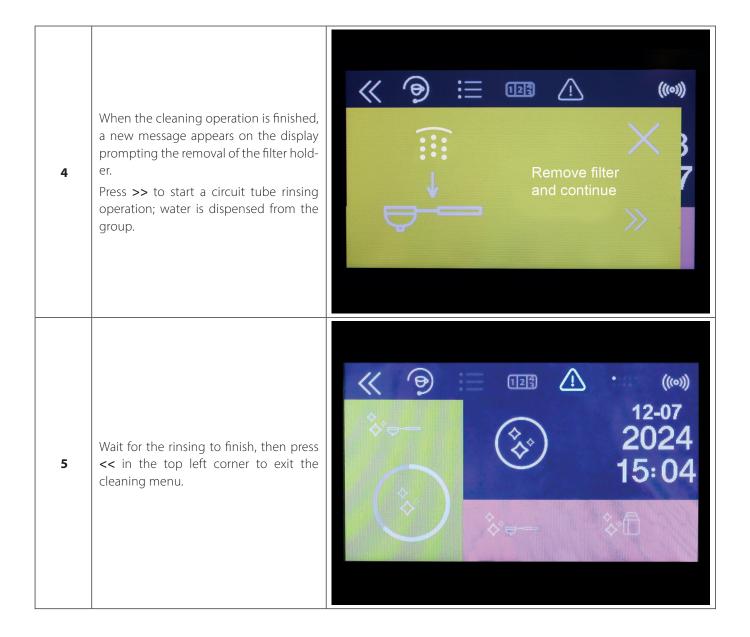














detergent.

## 5.8.2 Milker cleaning

1

# Prepare a predefined dose of 50 ml of

If the one recommended by Elektra is used, unscrew the red cap and press the container from the bottom to make the liquid flow into the graduated reservoir at the top.





Open the red cap and pour the dose of detergent into a container of at least **500** ml.



Put the tube with the float in the container (only one for each flush).





# 5.9 Periodic boiler emptying

Empty the boiler at least once a week to replace the water.

For this procedure, refer to the Chapter **INSTRUCTIONS FOR USE** concerning the first start-up in paragraph "4.4.2 Boiler emptying at first start-up" on page 27.



## 5.10 Manual Milker cleaning

Periodically check the Milker for milk residues. To do this, it is necessary to remove the group by following this simple procedure.

1 Detach the Milker from its housing. Disconnect the milk circuit connection 2 tubes and remove the chrome-plated cover. Disassemble the Milker components and remove any residues. Immerse them in a solution of hot water with Elektra liquid detergent, using a 3 pipe cleaner if necessary. Rinse thoroughly with hot running wa-



# 5.11 Cleaning of the sprayhead, filter holder and filter



# WARNING:

Carry out this operation when the machine is cold and with the main switch in the "0" position.

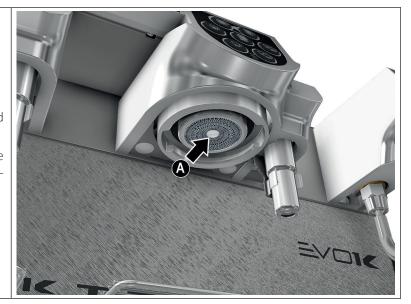
To remove other coffee residues, use the brush supplied to wipe the coffee group spray head and the filter holder.





Dismantle the shower screen once a week and clean it thoroughly.

Remove the shower screen by unscrewing the screw  $(\mathbf{A})$  at the centre. The block will fall downwards.





Also remove the gasket (B) and detach the o-ring (C) from the block.

Prepare a container with about 500ml of very hot water and insert a cleaning tablet (the kind recommended by Elektra).

Soak all metal components for about 10 minutes. When finished, remove them from the container and rinse them under hot running water, scrubbing them with the brush supplied.

Reassemble the shower screen by performing the operations in reverse order.



#### **IMPORTANT:**

To replace the gaskets or other consumable components, refer to the Manufacturer's maintenance plan or to the state of wear of the parts themselves.



## 5.12 Tray cleaning

- Lift the grill.
- Lift the bowl and remove it, empty it out and wash it well using water and dishwashing detergent. If necessary, remove any residues with a pipe cleaner;

Check that the direct drain is not clogged as this could cause the tank to fill up and stop the machine from working.





IMPORTANT:

Rinse with warm running water and dry carefully to avoid bacterial proliferation.



# 5.13 Replacing nozzle gaskets

Unscrew the nozzle of the hot water wand to check that there is no dirt and to inspect the seal for wear. If worn or broken, replace them.







## 6. TROUBLESHOOTING

This summary table lists the main causes of malfunctioning of the machine with possible reasons and solutions. After trying to resolve the problem, if it persists, contact Elektra Assistance.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION	
	Incorrect electrical connection.	Make sure that the plug is correctly inserted in the socket.	
The machine does not turn on (display off).		Check the main switch in the room.	
		Check the position of the switch on the machine.	
		Contact Technical Assistance.	
Display on but the keypads are off.	Electrical connection of the components / keypads faulty.	Check whether the machine is warming up.	
		Contact Technical Assistance.	
Machine powered but the display is off.	Electrical connection / display faulty.	Contact Technical Assistance.	
Display on and readable but touch controls not responding.	Film / display faulty.	Contact Technical Assistance.	
	Keypad dose set.	Contact Technical Assistance.	
Drinks not dispensed correctly.	The quality of the drink dispensed is not acceptable.	Check the coffee dose.	
		Check the grinding.	
		Clean the coffee group head and the Milker (if present).	
		Contact Technical Assistance.	

# 6.1 Meaning of errors.

DEFINITIONS OF GROUP 1/2/3 ERRORS				
No.	Description	Error type	Possible solution	
1	Keypad lost	Keypad missing/error	Contact Technical Support	
2	Temperature probe lost	Barista wand temperature sen- sor missing/error	Contact Technical Support	

DEFINITIONS OF GENERIC ERRORS			
No.	Description	Error type	Possible solution
1	Reading configuration error		Contact Technical Support
2	Writing configuration error		Contact Technical Support
3	Configuration not completed		Contact Technical Support



DEFINITIONS OF GENERIC ERRORS				
4	Boiler fill error	Filling error, attempt to operate with empty boiler	Restart the machine to perform the filling procedure	
5	Boiler fill timeout	Filling timeout, the boiler was not filled within the expected time	Check the water supply. If the problem persists, contact Technical Support	
6	Heating error	Heating error, the boiler did not reach the temperature within the expected time	Restart the machine. If the prob- lem persists, contact Technical Support	
8	High temperature	Steam boiler operating temper- ature exceeded	Restart the machine. If the prob- lem persists, contact Technical Support	
9	Temp sensor missing	Temperature sensor missing/ error	Restart the machine. If the prob- lem persists, contact Technical Support	
12	Level sensor missing	Level sensor missing/error	Restart the machine. If the prob- lem persists, contact Technical Support	
13	Display missing	No communication with the display	Restart the machine. Check the display connection	
14	Web interface missing	No communication with the local Wi-Fi module	Restart the machine. Test the connection with the WebUI interface	
18	Water counter high	The water filter counter has exceeded the established threshold or the expiry date has passed	If using an external water filter replace it as soon as possible and reset the counter or update the expiry date set in the parameters.	
19	Periodic maintenance	The date set for scheduled maintenance has been exceeded	Perform the scheduled mainte- nance and enter the date for the next maintenance	

